

FAQs

Version 1.1 - 8th April 2022

Remuneration of renewables self-consumers for exported electricity

as relates to:

[Interim Clean Export Guarantee \(CRU21131\)](#)

Customers with installed microgeneration can expect to receive information from their electricity supplier about remuneration for their exported electricity. If this information has not yet been provided or published by the specific supplier, the first point of contact in answering customer queries is the customer's electricity supplier. This is because much of the detailed information which will be of interest to customers is specific to each supplier.

Nevertheless, these FAQs provide more general information in response to common or anticipated questions from customers, while also acknowledging that more specific and detailed information may be available from the supplier of the customer's electricity.

Once the MPRN is known, the supplier will be able to inform the exporting customer as to whether the exporting customer already has a smart meter installed. In this case the information below under the column with the heading "**with-smart-meter**" applies. If the exporting customer does not yet have a smart meter, the information below under the column with the heading "**without-smart-meter**" applies.

Ref	Question	<i>with-smart-meter</i> Answer: where customer has a smart meter installed	<i>without-smart-meter</i> Answer: where customer does not have a smart meter installed
a)	What do I need to do in order to get paid	Note that smart meters measure and record the quantity of electricity exported to the grid from your premises. As you have a smart meter, your export data will be sent to your supplier and you will get paid for the quantity of exported electricity, as recorded by your smart meter.	If you have microgeneration installed but do not have a smart meter, your supplier will know and will contact you with details of their tariff and their offered terms of contract for your exported electricity, etc If you are not on record with your supplier as having a microgenerator installed, you will not get paid for your exported

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		<p>If you are unsure you should contact your supplier: if you have any type of renewable microgenerator installed and operating (whether sourced from wind, solar, hydro or biomass) you can contact your existing electricity supplier with your MPRN. Your supplier can then confirm to you whether or not your installation is already recorded with them.</p>	<p>electricity. If you have not received information from your supplier, you should check with your supplier if their system has been updated to indicate that you have a microgenerator installed.</p> <p>If your supplier does not have a record of the microgenerator which is already installed on your premises, they will let you know how to remedy this.</p> <p>Additional information can be found regarding microgeneration on ESB Networks' website [link Micro-Generators (esbnetworks.ie)] including their 'Step-by-step guide' and their answers to Frequently Asked Questions on what the customer needs to do to notify ESB Networks that the customer intends to install microgeneration.</p>
b)	<p>Will I need a new contract with my existing supplier? Will there be separate contracts for import and export? Will I need to change tariff (note that a penalty fees that may apply for switching)?</p>	<p>Your current supplier will be able to advise you as regards their contract terms. These may differ from supplier to supplier.</p> <p>In general, the addition or introduction of the terms for paying you for your exported electricity should not impact on the terms - or the remaining contract period - for your existing import/demand contract.</p>	<p>Same as for <i>with-smart-meter</i>.</p>
c)	<p>When will I start getting paid?</p>	<p>As this is a new mechanism for making payments to customers for their exported electricity, suppliers must have time to put systems in place to receive your metered export data and to modify their billing and payment systems.</p>	<p>As this is a new mechanism for making payments to customers, suppliers must have time to put systems in place to receive your calculated export data (i.e. the Deemed Export Quantity") and to modify their billing and payment systems.</p>

Ref	Question	<i>with-smart-meter</i> Answer: where customer has a smart meter installed	<i>without-smart-meter</i> Answer: where customer does not have a smart meter installed
		<p>Customers can expect the first payment by 31 August 2022 at the latest. After the first delayed payment, you can expect regular ongoing export payments from your supplier. The intervals – or frequency of payment - for the ongoing payments (and the bill or statement) is up to each supplier:</p> <ul style="list-style-type: none"> • <i>It may be annual or bi annual payments.</i> • <i>It may be in line with your billing cycle</i> <p><i>Your supplier will be best able to advise you.</i></p>	<p>Customers can expect the first payment by 31 August 2022 at the latest. After the first delayed payment, you can expect regular ongoing export payments from your supplier. The intervals – or frequency of payment - for the ongoing payments (and the bill or statement) is up to each supplier:</p> <ul style="list-style-type: none"> • <i>It may be annual or bi annual payments.</i> • <i>It may be in line with your billing cycle</i> <p><i>Your supplier will be best able to advise you.</i></p>
d)	How will I get paid – will it be a credit to my existing bill? Is this left to the discretion of each supplier?	<p>Your payment for your exported electricity may be paid out by suppliers in a number of ways:</p> <ul style="list-style-type: none"> • It may be via a monetary credit on, which offsets your regular bill for the electricity you import from the grid. The amount of the credit will be shown. • It may be via a separate payment. In this case you may receive a separate statement with details of the payment amount and the quantity of exported electricity you are being paid for. • Your supplier will be best able to advise you 	<p style="text-align: center;"><i>Same as for with-smart-meter.</i></p>
e)	How much will I get paid?	You will get paid for every metered unit of electricity you export to the grid (which is automatically recorded by your smart meter). The rate or CEG-export-tariff (€/kWh)	You will get paid for every calculated unit of electricity you are deemed to export to the grid (called the “deemed export quantity”) . This is calculated by ESB Networks using a formula

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		<p>at which you get paid is the export-tariff offered by your supplier. The total payment you can expect is:</p> <p>metered export quantity X your supplier's CEG-export-tariff</p> <p>The metered export quantity will be shown in the bill/statement.</p> <p>There may be instances or periods where no export data is available from the smart meter. In these situations, the deemed export quantity will be used as a substitute for the missing metered data.</p>	<p>decided by the CRU. The rate or tariff (€/kWh) at which you get paid is the <i>CEG-export-tariff</i> offered by your supplier. The total payment you can expect is:</p> <p>deemed export quantity X your supplier's CEG-export-tariff</p> <p>The calculated/deemed export quantity will be shown in the bill/statement.</p>
f)	How can I view my export data?	<p>For this “interim” solution, you cannot interactively and dynamically view your exported data using a monitoring device.</p> <p>This capability will be available to customers when the full solution is developed. This work is being progressed by the CRU.</p>	Same as for <i>with-smart-meter</i> .
g)	What is the highest level a customer with a microgenerator can export to the grid – e.g. can all excess electricity be exported back to the grid and if not, why not?	<p>All of a customer's excess electricity can be exported to the grid. The quantity is measured and recorded by the customer's smart meter.</p> <p>The customer is paid for all of the exported electricity at the CEG-export-tariff (€/kWh) set by the supplier.</p>	<p>All of a customer's excess electricity can be exported to the grid. In the absence of a smart meter, the quantity of export, for which a customer without a smart meter is remunerated, is calculated by ESB Networks [see answer (e) above]).</p> <p>The customer is paid for all of the calculated quantity of exported electricity at the Clean Export Guarantee CEG-export-tariff (€/kWh) set by the supplier.</p>

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h)	I have a day/night meter. Am I eligible for payment based on the calculated export quantity.	Not applicable	Customers who have a day/night meter (i.e. type MCC02) are eligible for payment based on the calculated export quantity.
i)	I have a regular 24hr meter. Will I get paid for my exported electricity?	Not applicable	Exporting customers who have a regular 24hr meter (i.e. type MCC01) to record their imported electricity need to get a smart meter in order to measure the exported electricity and to be eligible to receive the CEG tariff payment. Where customers are eligible to have a smart meter installed during this phase of the rollout, ESB Networks endeavours to install a smart meter within four months of a valid NC6 form being processed by ESB Networks. ESB Networks will be in contact with you in advance of your smart meter exchange
k)	How do I inform ESB Networks of my intention to install generation above the limits covered by the NC6 form	For more information on the Mini-Generation connection process visit Mini-Generation (esbnetworks.ie) . ESB Networks will assess if a site is eligible for smart meter installation and, if so, a smart meter will be installed.	Renewable-self consumers intending to install inverter connected generators above 6kW/11kW and up to 50kW should apply to ESB Networks using the Mini-Generation application process. This involves the completion of an NC7 Mini-Generation Application Form and the process should be followed in advance of connecting the generator. For more information on the Mini-Generation connection process visit Mini-Generation (esbnetworks.ie) .

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			ESB Networks also facilitate the connection of larger generators under alternative application processes. For further information, refer to Connect a Renewable and Embedded Generator. ”

Appendix – Customer Journey

The following is an example of a typical customer journey, highlighting the necessary actions – at a high level - that a customer will need to take in order to receive payment for the electricity which they export to the grid and when they can expect payment based on the Clean Export Guarantee (CEG) tariffs.

Note that this only relates to the Interim Clean Export Guarantee tariff and payment. It does not apply to payment based on any other support or premium tariff.

All references to microgeneration and NC6 below also apply to the equivalent registration forms for mini-generation and small generation, and in all cases are subject to the overarching policy of the CRU as set out in [CRU21131](#).

1. Install microgeneration [typically of technology type photovoltaic (PV), wind or hydro, but must be from a renewable source].
2. Inform ESB Networks by submitting the completed and valid NC6 form.
3. If you are unsure whether a valid NC6 has already been submitted, check with ESB Networks or your supplier and they will be able to tell you if the Maximum Export Capacity parameter (MEC) has been registered with your MPRN.
4. If NC6 had not been previously submitted, you must now complete and submit a valid NC6 in order to be eligible for a CEG payment. It is recommended firstly that you consult the ‘Step-by-step guide’ on the ESB Networks website at this link [Micro-Generators \(esbnetworks.ie\)](#).
5. If you are eligible for a smart meter and one has not already been installed ESBN will automatically contact you shortly to install a smart meter, so as to meter the exported electricity from your premises.
6. If you are eligible for a smart meter and refuse a smart meter installation, you will no longer be eligible for the CEG.
7. If you are not yet eligible for a smart meter, ESBN will automatically calculate a *deemed export quantity* for the export at your premises. This quantity is used by your supplier to calculate the payment which you are due for your exported electricity.
8. If you are unsure whether or not you are currently eligible for a smart meter, contact ESBN or your supplier and they will be able to inform you as to whether or not you are currently eligible for a smart meter installation.
9. If you have informed ESB Networks with details of your microgeneration installation (Step 2 above) your supplier will either provide you with information or will publish it on their website: talk to your supplier about their CEG tariff offering and any contractual information they may require from you.
10. You may be entitled to receive payment backdated to the commencement in legislation of this export payment. Your supplier will let you know the details.
11. ESB Networks will be providing the metered / deemed data for exported electricity to suppliers by end of June 2022.
12. Customers can expect their first payments by 31st August 2022 – contact your supplier for more details.