

{Name}
{Address 1}
{Address 2}
{Address3}
{Address 4}

Account Number: {Acc}
MPRN?GPRN: {MPRN?GPRN}
Reference DFREN

[Date]

[Annual Prompt Letter]

Dear [Name],

We're writing to you to let you know that you have been on our X tariff for at least the past 3 years. You are currently on our standard variable rate. The current charges that you pay are Unit Rates: Xc/kWh for electricity, Xc/Kwh for gas; Standing Charges: X for electricity, X for gas.

The Estimated Annual Bill* for your current energy price plan is €X.

Paying too much for energy? Consider switching to a cheaper tariff! We have many tariffs available for existing customers, please see below for details:-

The Estimated Annual Bill* for a price plan based on [e.g.] our standard rate with 24 % discount on the standard unit rate for one year for paying by level pay and paperless billing. You must switch online to avail of this offer €X. This is for electricity only.

The Estimated Annual Bill* for a price plan based on our fixed rate is €X. This is for electricity.

The Estimated Annual Bill* for a price plan based on our fixed rate is €X. This is for gas.

The Estimated Annual Bill* for a Dual Fuel price plan based on our standard rate is €X. This is for electricity and gas.

The Estimated Annual Bill* for a price plan based on our standard rate is €X. This is for electricity and gas.

The Estimated Annual Bill* for a price plan based on our standard rate is €X. This is for electricity and gas.

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To avail of any of the above offers then call us on 1850 632 632 or go online to bordgais.ie

Please note that **you** are losing €X annually compared to our cheapest available offer for EXISTING customers. Please note that would **you** gain €X if you choose our cheapest available offer for EXISTING customers.



There are no penalties for switching! Please go to CER accredited price comparison websites to view all Supplier offers. Go to bonkers.ie or switcher.ie. You will need your MPRN/ GPRN and current meter readings to make the switch to another Supplier.

Here to help

If we can't reach you or you'd prefer to contact us please call us on 1850 632 632 and we'll be happy to help. We're available Monday to Friday, 8am to 8pm, or Saturdays 9am to 5.30pm.

Sincerely,

Mark Prentice
Head of Retail

*the estimated annual bill is calculated using the average household's electricity consumption of 5300 kWh and gas consumption of 13800 kWh and is inclusive of all energy related costs, discounts, cash-back and refunds. Discounts relative to BGE's standard unit rate.