

{Name}  
{Address 1}  
{Address 2}  
{Address3}  
{Address 4}

Account Number: {Acc}  
MPRN?GPRN: {MPRN?GPRN}  
Reference DFREN

## **Your fixed term contract is ending**

[Date]

Dear [Name],

We're writing to you to let you know that your [12 month/24 month] gas and electricity contract is coming to an end on [insert end of contract date].

You are currently on our standard variable rate with a discount of 10% on gas and 12% on electricity. The current charges that you pay are Unit Rates:- Xc/kWh for electricity, Xc/Kwh for gas; Standing Charges:- X for electricity, X for gas.

The Estimated Annual Bill\* for your current energy price plan is €X. This is for electricity and gas. After your contract ends you'll move onto our standard tariff. Your new rates will be Unit Rates: Xc/kWh for electricity, Xc/Kwh for gas; Standing Charges: X for electricity, X for gas.

The Estimated Annual Bill\* for a price plan based on our standard rate is €X. This is for electricity and gas. Paying too much for energy? Consider switching to a cheaper tariff!

We have many tariffs available for existing customers, please see below for details:-

The Estimated Annual Bill\* for a price plan based on [e.g.] our standard rate with 24 % discount on the standard unit rate for one year for paying by level pay and paperless billing. You must switch online to avail of this offer €X. This is for electricity only.

The Estimated Annual Bill\* for a price plan based on our fixed rate is €X. This is for electricity.

The Estimated Annual Bill\* for a price plan based on our fixed rate is €X. This is for gas.

The Estimated Annual Bill\* for a Dual Fuel price plan based on our standard rate is €X. This is for electricity and gas.

The Estimated Annual Bill\* for a price plan based on our standard rate is €X. This is for electricity and gas.

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To avail of any of the above offers then call us on 1850 632 632 or go online to [bordgais.ie](http://bordgais.ie)

Please note that if you do not change to one of the above offers and therefore go onto our standard tariff in 30 days notice then **you** would lose €X annually compared to our cheapest available offer for EXISTING dual fuel customers. Please note that would you gain €X if you choose our cheapest available Dual Fuel offer for EXISTING customers.

There are no penalties for switching! Please go to CER accredited price comparison websites to view all Supplier offers. Go to [bonkers.ie](http://bonkers.ie) or [switcher.ie](http://switcher.ie). You will need your MPRN/ GPRN and current meter readings to make the switch to another Supplier.

We'll be contacting you within the next 30 days by phone to discuss the special offers that are available to you.

### **Here to help**

If we can't reach you or you'd prefer to contact us please call us on **1850 632 632** and we'll be happy to help. We're available Monday to Friday, 8am to 8pm, or Saturdays 9am to 5.30pm.

Sincerely,

Mark Prentice  
Head of Retail

\*the estimated annual bill is calculated using the average household's electricity consumption of 5300 kWh and gas consumption of 13800 kWh and is inclusive of all energy related costs, discounts, cash-back and refunds. Discounts relative to BGE's standard unit rate.