

## CHANGE OF SUPPLIER UPDATE - MARCH 2015<sup>1,2</sup>

### 1. Electricity Market



Figure 1a Electricity Total Monthly Switches Jan 2010-Mar 2015

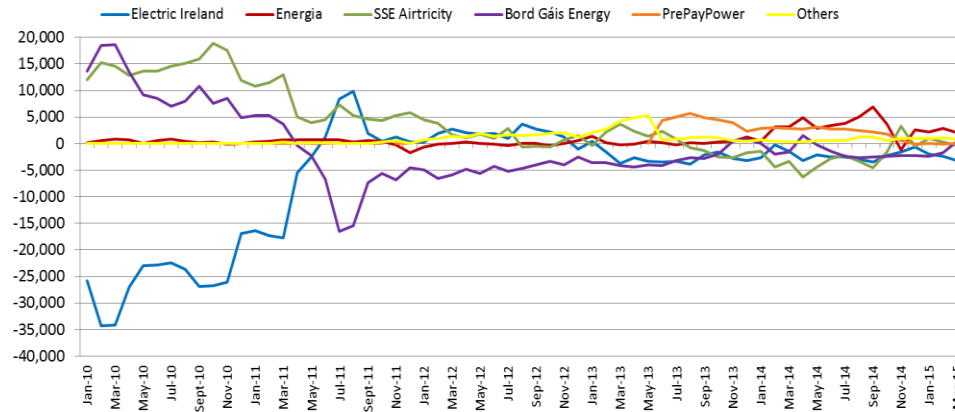


Figure 1b Electricity Net Switching by Supplier Jan 2010- Mar 2015

### 2. Gas Market



Figure 2a Gas Total Monthly Switches Jan 2010- Mar 2015

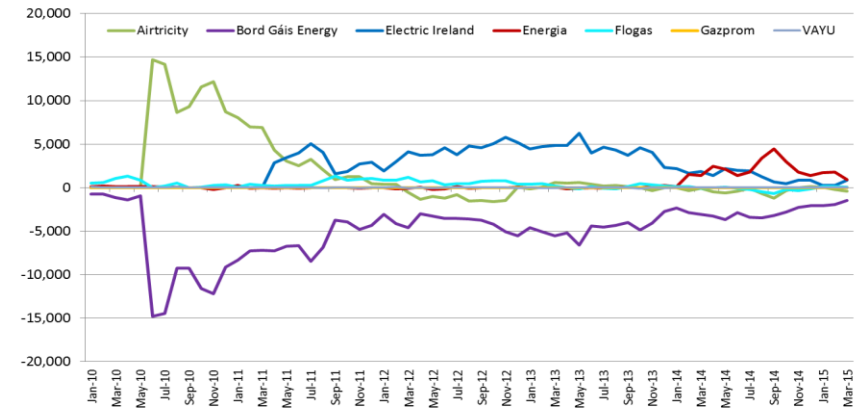


Figure 2b Gas Net Switching by Supplier Jan 2010- Mar 2015

<sup>1</sup> This memo gives an update to the Electricity and Gas Retail Markets on customer switching by supplier across the various market sectors. Electricity and gas customer switches are reported on a monthly basis, using data from the DSOs (the MRSO for electricity and the GPRO for gas) on actual completed switches.

<sup>2</sup> Any comments should be addressed to Adrienne Costello at the Commission for Energy Regulation ([acostello@cer.ie](mailto:acostello@cer.ie)).

## Electricity Market<sup>3</sup>

	Electric Ireland	Energia	SSE Airtricity	Bord Gáis Energy	PrePayPower	Others	Total
2010	339,168	8,315	44,050	76,635	-	14	<b>468,182</b>
2011	135,100	9,635	74,939	118,442	-	66	<b>338,182</b>
2012	79,741	12,726	82,009	77,082	-	498	<b>252,056</b>
2013	108,555	10,888	82,134	61,928	1,723	999	<b>266,226</b>
2014	118,606	16,215	102,653	63,564	9,861	1,581	<b>312,480</b>

Jan-14	8,406	1,151	6,323	3,727	355	101	<b>20,063</b>
Feb-14	8,633	754	8,998	5,000	348	80	<b>23,813</b>
Mar-14	9,395	803	8,795	5,056	388	70	<b>24,507</b>
Apr-14	11,762	925	11,426	5,772	370	75	<b>30,330</b>
May-14	10,276	944	9,231	5,232	431	70	<b>26,184</b>
Jun-14	9,277	772	8,109	4,792	674	138	<b>23,762</b>
Jul-14	10,789	1,037	8,814	5,862	820	186	<b>27,508</b>
Aug-14	10,181	740	8,384	5,566	948	158	<b>25,977</b>
Sept-14	11,047	899	9,275	5,966	1,104	119	<b>28,410</b>
Oct-14	11,069	1,997	8,887	6,168	1,234	224	<b>29,579</b>
Nov-14	10,384	5,148	8,305	5,918	1,686	191	<b>31,632</b>
Dec-14	7,387	1,045	6,106	4,505	1,503	169	<b>20,715</b>
Jan-15	9,637	1,499	6,838	5,325	1,738	231	<b>25,268</b>
Feb-15	10,274	1,841	7,732	5,253	1,955	292	<b>27,347</b>
Mar-15	10,346	1,924	7,202	4,340	1,694	327	<b>25,833</b>

**Table 1 – Electricity: Losses by Supplier**

	Electric Ireland	Energia	SSE Airtricity	Bord Gáis Energy	PrePayPower	Others	Total
2010	29,749	13,043	219,828	205,531	-	31	<b>468,182</b>
2011	99,107	13,424	156,312	67,339	-	2,000	<b>338,182</b>
2012	100,504	12,458	99,377	21,338	-	18,379	<b>252,056</b>
2013	77,380	14,977	85,829	29,219	32,512	26,310	<b>266,226</b>
2014	93,327	55,070	71,096	45,622	37,177	10,189	<b>312,480</b>

Jan-14	5,704	1,654	4,864	3,770	3,284	787	<b>20,063</b>
Feb-14	8,391	3,922	4,597	3,012	3,361	530	<b>23,813</b>
Mar-14	7,912	3,909	5,519	3,436	3,323	408	<b>24,507</b>
Apr-14	8,632	5,854	5,103	7,246	3,156	339	<b>30,330</b>
May-14	8,236	3,825	4,860	5,066	3,596	601	<b>26,184</b>
Jun-14	6,793	4,246	5,298	3,358	3,378	689	<b>23,762</b>
Jul-14	8,314	4,803	6,533	3,513	3,608	737	<b>27,508</b>
Aug-14	7,290	5,742	5,022	2,977	3,460	1,486	<b>25,977</b>
Sept-14	7,601	7,837	4,784	3,426	3,347	1,415	<b>28,410</b>
Oct-14	8,864	5,694	7,301	3,822	3,033	866	<b>29,580</b>
Nov-14	8,881	3,989	11,618	3,662	2,249	1,233	<b>31,632</b>
Dec-14	6,709	3,595	5,597	2,334	1,382	1,098	<b>20,715</b>
Jan-15	7,616	3,688	7,888	2,958	1,842	1,276	<b>25,268</b>
Feb-15	7,896	4,683	8,032	3,527	1,824	1,385	<b>27,347</b>
Mar-15	7,225	3,966	6,914	4,768	1,732	1,228	<b>25,833</b>

**Table 2 – Electricity: Gains by Supplier**

<sup>3</sup> The gains/losses of PrePayPower are included in the 'Others' category until June 2013, when PrePayPower had a market share of MWhs of greater than 1% in the domestic electricity market.

## Gas Market

	SSE Airtricity	Bord Gáis Energy	Electric Ireland	Energia	Flogas	Gazprom	Phoenix	VAYU	Total
2010	1,662	87,635	0	812	3,816	0	0	12	<b>93,937</b>
2011	19,702	86,246	1,297	1,251	4,651	0	1	132	<b>113,308</b>
2012	37,337	58,752	6,451	1,412	6,454	1	8	164	<b>110,579</b>
2013	24,737	66,262	14,399	1,382	9,853	1	27	341	<b>117,002</b>
2014	27,552	46,527	23,569	1,364	10,616	2	0	120	<b>109,750</b>

	SSE Airtricity	Bord Gáis Energy	Electric Ireland	Energia	Flogas	Gazprom	VAYU	Total
Jan-14	1,776	3,027	1,393	57	724	0	2	<b>6,979</b>
Feb-14	2,215	3,574	1,830	79	863	0	0	<b>8,561</b>
Mar-14	2,174	3,736	1,679	56	810	-	2	<b>8,457</b>
Apr-14	2,435	3,905	1,853	117	947	-	3	<b>9,260</b>
May-14	2,460	4,319	1,614	81	810	-	2	<b>9,286</b>
Jun-14	1,991	3,516	1,407	96	723	-	51	<b>7,784</b>
Jul-14	2,245	4,145	1,892	101	845	-	3	<b>9,231</b>
Aug-14	2,660	4,319	2,314	110	925	-	5	<b>10,333</b>
Sept-14	2,860	4,324	2,412	113	1,090	-	-	<b>10,799</b>
Oct-14	2,584	4,308	2,793	171	1,032	2	46	<b>10,936</b>
Nov-14	2,421	4,109	2,518	245	1,041	-	2	<b>10,336</b>
Dec-14	1,731	3,245	1,864	138	806	-	4	<b>7,788</b>
Jan-15	2,155	3,419	2,385	216	934	5	1	<b>9,115</b>
Feb-15	2,316	3,410	2,460	355	1,000	-	1	<b>9,542</b>
Mar-15	2,153	2,983	1,930	455	801	-	1	<b>8,323</b>

**Table 3 – Gas: Losses by Supplier**

	SSE Airtricity	Bord Gáis Energy	Electric Ireland	Energia	Flogas	Gazprom	Phoenix	VAYU	Total
2010	80,793	1,860	149	1,478	9,445	1	11	200	<b>93,937</b>
2011	60,585	10,502	29,638	1,074	11,304	1	20	184	<b>113,308</b>
2012	27,067	11,228	56,573	884	14,672	6	5	144	<b>110,579</b>
2013	26,836	10,221	66,998	1,384	11,520	0	0	43	<b>117,002</b>
2014	23,287	11,097	40,650	26,051	8,557	1	0	107	<b>109,750</b>

	SSE Airtricity	Bord Gáis Energy	Electric Ireland	Energia	Flogas	Gazprom	VAYU	Total
Jan-14	1,760	646	3,540	171	860	0	2	<b>6,979</b>
Feb-14	1,865	721	3,452	1,567	956	0	0	<b>8,561</b>
Mar-14	2,101	645	3,535	1,426	747	-	3	<b>8,457</b>
Apr-14	1,966	596	3,207	2,553	934	1	3	<b>9,260</b>
May-14	1,837	631	3,815	2,173	829	-	1	<b>9,286</b>
Jun-14	1,562	646	3,402	1,502	626	-	46	<b>7,784</b>
Jul-14	2,189	747	3,797	1,892	604	-	2	<b>9,231</b>
Aug-14	1,954	866	3,591	3,471	447	-	4	<b>10,333</b>
Sept-14	1,613	1,141	3,042	4,576	426	-	1	<b>10,799</b>
Oct-14	2,212	1,491	3,245	3,166	782	-	40	<b>10,936</b>
Nov-14	2,397	1,837	3,337	2,054	709	-	2	<b>10,336</b>
Dec-14	1,831	1,130	2,687	1,500	637	-	3	<b>7,788</b>
Jan-15	2,170	1,368	2,636	1,917	1,022	-	2	<b>9,115</b>
Feb-15	2,122	1,490	2,711	2,117	1,101	-	1	<b>9,542</b>
Mar-15	1,740	1,528	2,800	1,388	864	-	3	<b>8,323</b>

**Table 4 – Gas: Gains by Supplier**