

Please find below some comments on the current criteria document as circulated,

1. The proposed installer assessment programme is very necessary to identify registered installers that are below standard and require update training.

It is well known within the industry that the benchmark set for installers to pass the original training courses was set very low to allow all in the industry to become registered and be identified. Time has moved on and it is now very necessary to increase the degree of difficulty to pass the next assessment.

Registered installers who have travelled north to qualify under the UK registration system of Gas Safe Register have found the courses extremely difficult to pass which will give some indication as to our current levels of training here in Ireland.

CPD as proposed by the opponents of the new system will not work as it will dilute the effort to identify weaknesses in registered installers ability to function safely in our industry. If operated via suppliers training courses it will be doomed to complete failure as suppliers could not possibly fail customers on courses.

2. The current communication system is not working as there is no connection between the elected representatives who are compromised by their dual roles as installer representative and representatives of APCHI.

Since the previous election of the current installer representatives I have had zero contact from any of the representatives. How can their input at your meeting be accepted as valid when they are merely personal and not group views. There is no contact with the stakeholders and certainly no representing the stakeholders point of view. This serious flaw in your systems must be corrected.

3. The current system of supervising all installations to ensure they are all certified is not working and requires a serious review. The suppliers now require the installation to be registered to qualify for the extended warranty of 5 or 7 years cover.

It should be relatively easy to persuade the suppliers to require the certificate of conformance number be recorded as a requirement to qualify for extended warranty cover.

4. Electronic certificates are urgently needed as the present paper system is very cumbersome and out of date.

5. I would suggest that as there has been no discussion with the membership due to the absence of communication from the installer representatives that you are operating in a vacuum

without the genuine views of the majority of your registered installers being taken into consideration. It is strange that in all the time RGII has been in existence there has been no market survey of registered installers asking them how they feel their registration body is performing

and if they have any suggestions on how the service provided to them could be improved.

Perhaps this should be undertaken prior to launching a tendering process for your next service provider.

You will probably gather from the above that I do hold strong views on how the system currently works and

I am certainly not alone in feeling very frustrated watching the APCHI hijack the agenda and only pushing their

own agenda which is not representative of the overall industry. The difficulty the working installer faces is that they

are busy earning a living each day whilst the businessmen can sit back and campaign to ensure their interests

are uppermost in the final outcome.

It trust you will review the above and will happily contribute further if requested.

Regards Sean Mc Ginley