

[REDACTED]

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**From:**  
**Sent:**  
**Subject:**

[REDACTED]  
28 August 2014 21:41  
reporting a poor quality water

Sir/Madam

My family and I reside in the [REDACTED] area of Clonmel Co. Tipperary which has a poor quality of water with a high level of lime in it. Since moving into our house 9 years we have had to replace our washing machine twice, our dish washer and shower due to damage caused by lime. When making tea/coffee from the tap water as there is a scum on the top. I am aware that the water is safe to consume per European standards but i feel it is wrong to enforce water charges when the water provided causes this damage to home appliances. I descale the kettle at least once a week and still the problem remains and the washing machine every two weeks and use calgon tablets when washing the cost of these on top of water charges in our current economic climate where household incomes have reduced due to other charges and levys being introduced seems unfair. I have brought the high quantity of lime in our water to the attention of our local council representatives when they were canvassing in this area at the recent local election and also the previous election but to no avail. If water we are to pay the upcoming charges i feel we should receive a better quality of water.

Yours

[REDACTED]  
Clonmel  
Co. Tipperary