

[REDACTED]

From:

Sent:

[REDACTED]

28 August 2014 17:10

Subject:

Unfair application of water charges to households with hard water supply.

To whom it concerns.

I am contacting your office to object to the unfair way water charges are to be applied to households with hard water supply. Our water supply from Tipperary Co. Co. is extremely hard containing very high amounts of Calcium and Magnesium minerals. Consequently we have had to install a Water Softener costing Euro 1200. while we have to pay up to Euro 150. a year for salt to run the system. there is also additional cost of electricity to operate system. Surely to be fair households with hard water supply should have an allowance to offset the additional cost we must incur over and above households with soft water supply. I trust that you will give full consideration to my submission.

[REDACTED]