

[REDACTED]

---

**From:**  
**Sent:**  
**Subject:**

[REDACTED]  
28 August 2014 15:45  
CER/14/363 Water Charges

Dear Regulator,

Before the last local elections the government confirmed that the free allowance for children to be 104 litres per day, this has now been reduced by Irish Water to 57 litres. - **WHY?** 104 litres will give 'enough' free water for one shower and one toilet flush per day. Do you and the government live in the real world? Have you counted how many times a day a child may use the toilet? Flushing the toilet once a day will mean windows / vents open all day and even into the night - otherwise the smell will be very unhygienic. - Is this what you are proposing?

We have 6 grandchildren who visit us very regularly . How do we get a supply for them if they have to use the toilet a number of times per day - do I have to get a vouched certificate per use ...vouched by whom...must the 'voucher' be in attendance to witness the usage? Get in to the real world. Irish water in my view has not fully researched this...and my points now raised only confirm one thing...the allowances for children, young and old needs to be properly researched and not to rely on Irish Water household research.

The information as per the media is so convoluted it seems to be a real civil service document..please use plain english for the benefit of us...the plain people.

Yours truly

[REDACTED]