

[REDACTED]

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**From:**  
**Sent:**  
**Subject:**

[REDACTED]  
28 August 2014 14:41  
CER/14/363

Dear Sir/Madam,

I wish to put in a claim for a discount on my water charges as the water in my area is so hard it is ruining all my appliances. I have to descale the kettle and shower head at least once a week and spend a fortune on water softeners for the dishwasher and washing machine.

Yours faithfully,

[REDACTED]  
Co Tipperary