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From:
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Subject:

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28 August 2014 12:40
CER/14/363

Irish Water has proposed that annual allowances be calculated daily and carried over from quarter to quarter within a one year period. Your office already appears to have approved this proposal.

However, I strongly object to this proposal. The lack of transparency is extremely disquieting. the office of the CER inform me that specific questions regarding Irish Water's tracking and billing systems should be addressed to Irish Water. In their explanatory guide Irish Water states that if we want to know more about the water services charges proposals put forward by Irish Water then please visit www.water.ie

But as I specifically requested Irish Water to clarify what they mean by their proposal that the annual allowances be calculated daily and specifically what they mean by carried over from quarter to quarter within a one year period and get the response that a consultation period is due to run for a period of 4 weeks and Irish Water do not have an update yet as to what the allowances will be or how they will be distributed annually and that this will be confirmed at the beginning at the beginning of September and every home in Ireland will receive a booklet with the annual free allowance and how they will be distributed. They also state that they can be of no further assistance at this time in relation to this matter.

If this is a consultation period and Irish Water invite questions relating to the water charges proposals and then refuse to answer specific queries what is the point of any consultation period? I still want an explanation in relation to Irish Water's proposal to carry over annual allowances from quarter to quarter'. It is their proposal and they should be obliged to clarify its exact meaning during the consultation period not in September as a fait accompli.

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