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**From:** [REDACTED]  
**Sent:** 28 August 2014 12:26  
**Subject:** Worries in water charges

Good afternoon

I would like to voice my concerns on the upcoming implementation of water charges.

I live in a duplex apartment and was perplexed to read that should there be a fault in the pipes that it is the householders responsibility and that the fees for engineers as astronomical.

Should pipes leading to our building burst how is billing proportioned between apartments? We already pay circa €1,000 per annum in management fees.

I think your charge per thousand litres needs to be reduced if you want people to co-operate or have a fixed fee per annum rather than by usage, as in people with septic tanks pay €60 per annum and people without pay €120. I think €10 charge per month is more than adequate for a service that should be free.

Children's allowances should be raised as the current figures would not cover their needs.

In all honesty I think water charges should not be introduced at all but if they are a fairer means of charging NEEDS to be brought in.

[REDACTED]