

[REDACTED]

From:

Sent:

[REDACTED]
27 August 2014 12:27

Below is a response from CER to my grievances about water charges.

Again I would like to repeat my lack of understanding of your assessment of my water consumption without a metre, according to your table a single adult household will be charged 176 euro, a 2 adult household 278euro, and 5 adult household 584euro, now please explain the fairness in this calculation. It's telling me that as a single person you will SUFFERrrrr. Also as a non metered house it shows me no way you can calculate me spending 2 to 3 days a week(3-4months) at my partners or I spend a lot of time away from home because of work, how do you assess my water consumption in these circumstances? What's the allowance?

These issues will have to be resolved before you start charging people with a system that is totally flawed and in no way explains on what evidence you assess people's individual consumption of water?.

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[REDACTED]

-----Original Message-----

[REDACTED]

Dear Sir or Madame,

My particular grievance is water charges, as a single person (unemployed) I'm being charged 176 euros and a two person house hold 278 and so on, now logic would tell me that this estimate is flawed, two people use less than one? See your chart below. It needs explaining why there is such a difference?

I feel I'm being chastised for being a single person living in an apartment, I have no water metre, so you can't measure my consumption?

(I'm told technically not possible) rubbish, I lived most of my life in Germany and they have them for the last 50 years. I have always been conscience of my consumption of water and you are telling me the amount of water I consume, even when I'm seldom at home, I consider this to be an infringement of my individual HUMAN RIGHTS. Court case?

Looking forward to your responsive explanation.

<http://www.cer.ie/docs/000979/CER14367%20CERWCPGuideV0%208%20%282%29.pdf>

Kind regards,

