

[REDACTED]

---

**From:**

**Sent:**


[REDACTED]  
27 August 2014 14:53

**Subject:**

FW: Hard Water Areas

Just because Hard water is not seen as detrimental to human consumption does not take from the fact its affect on domestic appliances is extremely costly and proactively householders like myself went to the expense of installing a softener and now we are to be penalized again.... Does the EPA not recognize that hard water does affect certain skin types/conditions? Having suffered from sensitive ( dry/itchy) skin for years the relief when the softener was fitted was noticeable almost immediately... Surely this should be taken into account.

Best Regards,



Sent: 26 August 2014 13:18

To: info Cer

Subject: Hard Water Areas

I live in a hard water area and had to install a water softener to counteract the affect of lime on household appliances and the affect on my family's skin. This softener regenerates on a nightly basis and requires up to 50L of water in which to perform this task.... Surely an allowance should be applied for households in hard water areas that have invested in water softeners, hard water may not be viewed as a health hazard but hard water does affect those with sensitive skin conditions such as psoriasis. I would urge you to consider introducing an allowance for hard water areas.

Best Regards



The information transmitted is private and intended only for the person or entity to which it is addressed and may contain confidential, commercially sensitive and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited and may be unlawful. CER accepts no liability for actions or effects based on the prohibited usage of this information . CER is neither liable for the proper and complete transmission of the information contained in this communication nor for any delay in its receipt. If you received this in error, please contact the sender and permanently delete the material from any computer.