

From:
Sent:
Subject:

27 August 2014 12:22
Fwd: Water

Below is a response from CER to my grievances about water charges.

Again I would like to repeat my lack of understanding of your assessment of my water consumption without a metre, according to your table a single adult household will be charged 176 euro, a 2 adult household 278euro, and 5 adult household 584euro, now please explain the fairness in this calculation. It's telling me that as a single person you will SUFFERrrrr. Also as a non meterd house it shows me no way you can calculate me spending 2 to 3 days a week(3-4months) at my partners or I spend a lot of time away fom home because of work,how do you assess my water consumptionin in these circumstances? What's the allowance?

These issues will have to be resolved before you start charging people with a system that is totally flawed and in no way explains on what evidence you assess people's individual consumption of water?.

Dear Mr Kavanagh,

If you wish to make an individual submission to Irish Water's proposed Water Charges Plan CER/14/366. All responses will be considered.

Details of the consultation can be found on the CER's website

(www.cer.ie) and responses to the consultation should be submitted by Thursday 28th August to the following addresses: Responses to the consultation can be emailed to waterchargesplan@cer.ie or sent by post to:

The Commission for Energy Regulation
The Exchange
Belgard Square North
Tallaght
Dublin 24

There is supporting information on the cer.ie website on how the calculations were made regarding the allowances and charges on

<http://www.cer.ie/document-detail/CER-Water-Charges-Plan-Consultation/979>

Thank you for contacting the Commission for Energy Regulation. We appreciate the time you have taken to do this.

Yours sincerely,

-----Original Message-----

Sent: Sun, 24 Aug 2014 09:42:55
To: energycustomers@cer.ie
Subject: Water

Dear Sir or Madame,

My particular grievance is water charges, as a single person (unemployed) I'm being charged 176 euros and a two person house hold 278 and so on, now logic would tell me that this estimate is flawed, two people use less than one? See your chart below. It needs explaining why there is such a difference?

I feel I'm being chastised for being a single person living in an apartment, I have no water metre, so you can't measure my consumption?

(I'm told technically not possible) rubbish, I lived most of my life in Germany and they have them for the last 50 years. I have always been conscience of my consumption of water and you are telling me the amount of water I consume, even when I'm seldom at home, I consider this to be an infringement of my individual HUMAN RIGHTS. Court case?

Looking forward to your responsive explanation.

<http://www.cer.ie/docs/000979/CER14367%20CERWCPGuideV0%208%20%282%29.pdf>

Kind regards,

A black rectangular box redacting the signature of the sender.