

[REDACTED]

From:
Sent:
Subject:

[REDACTED]
08 August 2014 18:29
water charges

Dear Sir

My name [REDACTED]

Today the 8th of August a foreman arrived to check the water meter and expressed concern at the amount of water consumption been used in this house in the amount of 25,000 liters over a period of five weeks. This he said could be due to a leakage which he said he would report to the relevant authorities.

I would like to acquaint you with the situation that exists within this household.

I have three people living here who have intellectual disabilities caused by an inherited condition called [REDACTED] lives with me and each day he need his personal hygiene attended to on a daily basis. Because of his disability he cannot use a shower making it necessary to use a bath on a daily basis apart from using an ordinary razor for shaving each day. As you can appreciate this uses up a great deal of water just for one person and believe me this is very necessary as he suffers incontinance of both feaces and urine.

My daughter who is [REDACTED] and has an intellectual disability requires the use of a bath on a daily basis as she cannot use a shower.

My Son who [REDACTED] and is home at weekends and needs to be showered on a daily basis while he is home with assistance from me. As you can appreciate the amount of laundry that has to be done on a daily basis takes up even more water and this needs doing on a daily basis..

I also have a physical disability and am in receipt of an invalidity pension and half carers allowance and am a widow.

I'm sure you can appreciate how little income there is to provide for the people living here [REDACTED] job seekers allowance.

I would like to know what I am entitled to under these circumstances with regard to the allocation of water

Thanking you in anticipation

Yours sincerely

[REDACTED]