

[REDACTED]

From: [REDACTED]
Sent: 31 July 2014 16:01
To: waterchargesplan
Subject: TRIM: Hard water

Hi,
Nearly all the houses on our road have had to install expensive water treatment systems to remove the lime from the water. This should really be done at source or alternatively -
Please set different water tariffs for different products. I suggest that Hard and Soft water should attract different tariffs, due to the substantial difference in value to the customer.

Best Regards,
[REDACTED]