

[REDACTED]

From: [REDACTED]
Sent: 16 May 2014 17:01
To: watertariff
Subject: Fw: Request for wavier for payment of water charges.

[REDACTED]

[REDACTED]

To Sarah Foley

My name is [REDACTED] and my husband name is [REDACTED], we are the owners of [REDACTED], Belgooly, Co Cork. I am writing to you in relation to a very serious hard water issue in our area. We are living at this address since 2007, in this time we have gone through 5 washing machines, 5 dishwashers, 8 kettles, 4 irons and 3 showers. Twice a year are water tank in our attic has to be cleared out, which I would be quite happy to show you how bad it can get. (If you would like to take some samples) Every week we have a extra cost of 15.00 euros to buy drinking water and water for our kettle. This is putting huge pressure on our family as we should be able to drink the water from our taps. I am requesting a wavier, before anyone tries to install any water metres in our area. I don't see why we should pay any water charges as long as we are unable to use the water in our home..

I would be very grateful if you would look at this asap. If you need any more information I can be contacted on [REDACTED]

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