

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 21 April 2014 10:52  
**To:** watertariff  
**Subject:** Fwd: Domestic Water supply quality.

Att. Sarah Foley.  
Ref: Irish Independent 18th April 2014.

As a domestic user I have a major problem with the quality of water currently being received. The level of lime contained in it continuously destroys all appliances such as Kettles, washing machines, dishwashers and the heating system of the house. Lime extraction systems also cost a fortune.  
It is not correct or fair that additional water charges should be placed upon me until the water quality received is first rectified.  
Please help me in having this this taken into consideration and rectified.  
Looking forward to receiving your reply.  
Regards

[REDACTED]

Sent from my iPhone

Begin forwarded message:

[REDACTED]

**Date:** 18 April 2014 13:59:59 IST  
**To:** "'[nondomwatertariff@cer.ie](mailto:nondomwatertariff@cer.ie)" <[nondomwatertariff@cer.ie](mailto:nondomwatertariff@cer.ie)>  
**Subject:** Re: Water supply quality.

Hope you don't mind me sharing a problem and perhaps you can help.

I have a major problem with my water supply which has very high levels of lime.

My appliances and heating system continuously clogs up.

Very heavy expenses are incurred due to the above.

This is not acceptable especially now with additional water charges pending.

How do I achieve rectification of this.

Thanks again

[REDACTED]

[REDACTED]

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