

### Appendix A – List of Substantive Questions

We invite you to complete the table to indicate your position on the questions asked in this consultation paper, outlining YES or NO answers to each of the questions listed. If you have further comments or reasoning, which will clarify your answer, please include this in the Comments box. Your response can be entered directly into the table provided in this document.

Please note: You are in no way obliged to respond to the questionnaire provided and are welcome to submit comments in your preferred format.

#	Question/ Proposal	Yes	No	Comments
1	Do you believe the stakeholder roles outlined in Figure 1 are the appropriate roles to deliver the NSMP strategic objectives? If not, please outline alternative roles per stakeholder.	Y		
2	Have we clearly defined the stakeholder roles outlined in Figure 1? If not, what further explanation is required?		N	The assumption that all customers will be “engaged participants” is highly unlikely to be realised. Any models or predictions made on this basis must accept a wide margin of error based on the behaviour of the proportion of customers who are unlikely to be actively engaged.

#	Question/ Proposal	Yes	No	Comments
3	Do you believe the design principles outlined in Section 4.0 are appropriate for the evaluation of the SSM? If not, please outline alternative design principles.		N	We do not feel that Strategic Objectives 1-3 are adequately reflected in the design principles, namely:  1) Encourage Energy Efficiency 2) Facilitate Peak Load Management 3) Support Renewable and Micro Generation
4	Have we clearly defined the design principles in Section 4.0? If not, what further explanation is required?		N	See above.

#	Question/ Proposal	Yes	No	Comments
5	Do you believe the critical functions outlined in Figure 2 clearly articulate the key data flows, processes/messages within the SSM?		N	<p>We would argue that type, load and penetration of renewable generation is a critical data flow to meet Strategic Objectives 1 and 3:</p> <ul style="list-style-type: none"> <li>1) Encourage Energy Efficiency</li> <li>3) Support Renewable and Micro Generation</li> </ul> <p>Without the ability to gather data directly from households the indicated system is far from “smart” and does not provide adequate capability for the development of innovative business models such as domestic demand side management.</p> <p>As a large investment is necessary it would make sense to future proof the smart meter by using currently available two way data flow capability rather than limiting capability and therefore customer opportunity unnecessarily.</p>
6	Do you believe Table 1 represents appropriate key working assumptions underpinning the SSM?	Y		

#	Question/ Proposal	Yes	No	Comments
7	Do you believe the Table 2 is a fair high level evaluation of how the SSM working assumptions align to the Design Principles?	Y		However should take into account the fact that we do not feel that Strategic Objectives 1-3 are adequately reflected in the design principles, namely: <ul style="list-style-type: none"> <li>1) Encourage Energy Efficiency</li> <li>2) Facilitate Peak Load Management</li> <li>3) Support Renewable and Micro Generation</li> </ul>
8	Do you believe Table 3 represents appropriate working assumptions that reflect alternative ways of delivering certain critical functions of the SSM?	Y		
9	Do you believe Table 4 is a fair high level evaluation of how the alternative working assumptions align to the Design Principles?	Y		However should take into account the fact that we do not feel that Strategic Objectives 1-3 are adequately reflected in the design principles, namely: <ul style="list-style-type: none"> <li>1) Encourage Energy Efficiency</li> <li>2) Facilitate Peak Load Management</li> <li>3) Support Renewable and Micro Generation</li> </ul>

#	Question/ Proposal	Yes	No	Comments
10	Do you agree with the conclusion presented in Section 5.6? If Yes or No, please provide supporting commentary.	Y		<p>However should take into account the fact that we do not feel that Strategic Objectives 1-3 are adequately reflected in the design principles, namely:</p> <ol style="list-style-type: none"> <li>1) Encourage Energy Efficiency</li> <li>2) Facilitate Peak Load Management</li> <li>3) Support Renewable and Micro Generation</li> </ol>