



Lessons Learnt

Liaison Group 30 November 2011

What worked on Gate 3

SO perspective

- Customer Connection Meetings
 - Though some issues with common understanding of purpose of meeting
- Liaison Group
 - Constructive forum for industry engagement and for voicing opinions
 - Flexible terms of reference
- Process for incorporating distribution contestability
- Joint Project Approach between DSO and TSO

What worked on Gate 3

SO perspective

- Offer issuance completed largely on schedule
- Transparent process with clear deliverables and milestones - Status reports
- Policy of open engagement and communication with stakeholders (e.g. Gate 3 newsletter)
- Identifying Firm Access Quantities via ITC program
- Detailed Constraint reports (PGOR's) – incorporating a number of different scenarios – delivered on schedule

If we had Gate 3 over.....

- Key policy decisions to be made and locked down pre-processing – S+D; charging; COPP etc.
- More time allocated to Node Assignment phase
- Application fees to be collected at outset
- All customer documentation to be confirmed and checked to be in order at outset and prior to allowing changes
- Any crossover/impact on earlier Gates/offers to be considered at outset

Industry Views