A Natural Gas Safety Regulatory Framework for Ireland

Proposed Vision

Consultation Paper

CER/07/104

27th July 2007
Purpose of Document

Under the provisions of the Energy (Miscellaneous Provisions) Act 2006\(^1\) (the ‘2006 Act’), the Commission for Energy Regulation (the ‘Commission’) will have the responsibility to regulate the activities of natural gas undertakings and natural gas installers with respect to safety. The Commission will be required to discharge this responsibility through the establishment and implementation of a natural gas safety regulatory framework.

To this end the Commission has decided to publish a vision document in October 2007 on the natural gas safety regulatory framework in order to:

- provide clarity and certainty to the gas industry and the general public on how the new safety regulatory regime will operate; and

- provide the context and basis for the wider implementation of the framework.

The Commission will also have the function under the 2006 Act to promote the safety of natural gas customers and the public generally as regards the supply, storage, transmission, distribution and use of natural gas. The Commission proposes to also address this aspect of its safety responsibilities within the natural gas safety regulatory framework. Accordingly the framework document will present the general public with a clear view on how the Commission intends to discharge its new responsibility for promoting public safety with respect to natural gas.

This consultation document on the proposed vision for the natural gas safety regulatory framework is the Commission’s first step in fulfilling its new gas safety responsibilities. The purpose of this paper is to elicit industry and public comment on the Commission’s proposed approach prior to its implementation.

It should be noted that the Commission’s proposed approach for the regulation of gas installers with respect to safety within the natural gas safety framework will be subject to a separate consultation paper which shall be published in August 2007.

The Commission is committed to further consultation with all relevant parties on the proposed framework prior to the commencement of the programme of work necessary to implement it in full. All interested parties are invited to comment on the proposals set out in this consultation

\(^1\) When they are commenced Sections 12 to 14 of the 2006 Act will amend the Electricity Regulation Act 1999 (the ‘1999 Act’) by inserting new provisions providing for the new natural gas safety regime. For convenience the relevant provisions of the 2006 Act are referred to in the body of this consultation paper and the relevant provisions of the 1999 Act in footnotes.
Comments should be sent to the Eamonn Murtagh, Gas Safety Manager at emurtagh@cer.ie no later than August 31st 2007.

Comments in electronic format are preferable, however comments may also be posted to the Commission at the following address:

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Gas Safety Manager,
Commission for Energy Regulation,
The Exchange,
Belgard Square North,
Tallaght,
Dublin 24.

In the interests of transparency, the Commission wish to publish all responses in full on its website. If respondents do not wish for their responses to be published it should be clearly marked confidential or any confidential information outlined in a separate annex.
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1. **Introduction and Background**

In 2002, the Commission assumed responsibilities and functions for the regulation of the onshore natural gas market under the *Gas (Interim) (Regulation) Act 2002* (the ’2002 Act’). Essentially the 2002 Act conferred or transferred to the Commission certain powers to act as the independent regulator for the natural gas industry. The Commission is required in carrying out functions and exercising its duties to have regard to the need:

- to promote competition in the supply of natural gas;
- to promote safety and efficiency on the part of natural gas undertakings;
- to ensure that there is sufficient capacity in the natural gas system to enable reasonable expectations of demand to be met; and
- to secure the continuity, security and quality of supply of natural gas.

Although the Commission has the obligation to have regard to the need to promote safety on the part of natural gas undertakings, it has had **no express function before now** to regulate such undertakings with respect to safety.

This was a conscious decision on the part of the then Minister for Communications, Marine and Natural Resources. It was considered by the Minister that, because of the short timescale within which the 2002 Act was required to be enacted, it was not practical to undertake the review and restructuring of the onshore gas safety regulatory framework at that time and that this task should be undertaken after the new regulatory legislation was put in place. It was accepted that although the regulatory framework for natural gas safety in Ireland had been successfully managed up to that time, as the gas market changed (through the introduction of competition), that it would need to be revisited to ensure that an appropriate regulatory regime was in place to address the challenges of a liberalised market.

Therefore that 2002 Act left existing safety structures in place while ensuring that:

- the Commission’s duties, as the licensing authority, specifically included reference to the promotion of gas safety on the part of natural gas undertakings; and

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2 Some of the provisions of the 2002 Act provide directly for the gas regulatory regime. Others amend the 1999 Act or the Gas Act 1976 or other Acts to provide for the regime.

3 The new title for this Department is the ‘Department of Communications, Energy and Natural Resources’ (the ‘Department’).
all licensees had certain clear responsibilities in relation to undertaking their licensed activities in a manner that protected both the safety of the public and the safety of the gas supply system.

In November 2004, the Department began the process of updating the gas safety structures with the publication of its legislative proposals for a Gas Safety Bill. At the request of the Department, the Commission published a complementary discussion document entitled “Vision for the Proposed Safety Framework for the Natural Gas Market in Ireland” (CER/04/355) with the draft Gas Safety Bill in order to inform the public of the proposed implementation of certain key aspects of the new regulatory framework as set out in the draft legislation. In that discussion document the Commission proposed that:

• it would assume the responsibility for the regulation of natural gas undertakings with regard to safety following the enactment of enabling legislation establishing it as the natural gas safety regulator and granting it appropriate powers and authority to discharge its new responsibilities;

• in addition to having responsibility for the promotion of safety, the Commission would be responsible for the establishment and delivery of the gas safety regulatory framework;

• it would discharge its duties through the establishment of a gas safety regulations regime together with the licensing of market participants for supply of gas and operation of network assets, the consenting of gas pipelines and the imposition of any appropriate measures;

• it would be responsible for the appointment and monitoring of a body with responsibility for the certification of gas installations and the development of a framework for the assessment, training and certification of competence of the installers; and

• it would liaise with the Gas Technical Standards Committee (GTSC) of the National Standards Authority of Ireland (NSAI) in discharging its duties.

Responses to the Commission’s proposals at the time were positive.

The broad legislative proposals of the Gas Safety Bill have been incorporated into Part 3 of the Energy (Miscellaneous Provisions) Act 2006 which will give the Commission new specific functions for the regulation of natural gas undertakings and gas installers with respect to safety.
This consultation paper is an updated and modified version of the 2004 paper and sets out the Commission’s proposed high level vision for the safety regulation of the Irish gas sector based on the requirements of the 2006 Act.

It specifically sets out:

- the legislative landscape in which the natural gas safety regulatory framework resides (Section 2);
- the scope of the framework (Section 3);
- the evolving gas market which operates within the scope of the framework (Section 4);
- the key safety risks which must be managed within the framework (Section 5);
- the proposed natural gas safety framework and its operation (Section 6);
- the proposed governance arrangements to ensure the successful operation of the framework (Section 7); and
- the proposed programme for the successful implementation of the framework (Section 8).

Finally, Section 9 of the document invites stakeholders to outline their views on the proposed framework and certain specific aspects within it.
2. Legislative Landscape

The Energy (Miscellaneous Provisions) Act 2006 is the principal piece of legislation in the context of the Commission’s new gas safety responsibilities. However, there are a number of other Acts and Regulations that relate to gas safety which are pertinent to the Commission’s new role. These are discussed further in Sections 2.2 and 2.3.

2.1 The Energy (Miscellaneous Provisions) Act 2006

Sections 12, 13, and 14 of the 2006 Act give the Commission new responsibilities in the area of gas safety. At a high level, the 2006 Act gives the Commission the responsibility to regulate the activities of natural gas undertakings and natural gas installers with respect to safety and requires the Commission to discharge this responsibility through the implementation and ongoing operation of a natural gas safety regulatory framework.

The requirements of each specific section are discussed in turn.

2.1.1 Section 12\(^4\)

This section sets out the scope and the broad form of the new natural gas safety regulatory arrangements. It specifically states that it will be a function of the Commission to:

- regulate the activities of natural gas undertakings and natural gas installers, with respect to safety (the ‘Regulation Function’); and

- promote the safety of natural gas customers and the public generally as respects the supply, storage, transmission, distribution and use of natural gas.

It will also be a function of the Commission to consult with the National Standards Authority of Ireland (NSAI) regarding standards and specifications relating to gas safety.

In carrying out the Regulation Function the Commission must, having consulted with the Minister, establish and implement a natural gas safety regulatory framework, and report annually to the Minister on the functioning of such framework. The Commission may amend/review the framework as often as it considers necessary, but there is a requirement that the framework would at least include:

\(^4\) Section 12 will amend Section 9(1) of and will insert new Sections 9(1G)-(1H) of the 1999 Act.
• a system for the inspection and testing of all natural gas transmission and distribution pipelines, storage and liquefied natural gas (LNG) facilities to an extent and at a frequency specified in the framework;

• a system for the regulation, certification, ongoing inspection of work and competence of individual trained natural gas installers, and the procedures for the investigations of complaints regarding the competence of any particular natural gas installer; and

• procedures for the investigation of any incidents involving natural gas which in the opinion of the Commission warrant investigation and for the making of a report to the Minister in respect of the investigation.

Finally this section will give the Commission the power to require natural gas undertakings to regularly advise and provide information to their final customers and the public relating to:

• best practice in relation to the safe use of natural gas and the operation and maintenance of natural gas fittings; and

• the detection and reporting of natural gas leaks and other faults in natural gas fittings.

2.1.2 Section 13

Section 13 provides the legislative basis for the ongoing regulation of gas installers within the natural gas safety regulatory framework described above. This section will allow the Commission to appoint a designated body entitled the ‘Gas Safety Supervisory Body’ to register and subsequently regulate natural gas installers with respect to safety on an ongoing basis and in accordance with criteria published by the Commission. The section will also allow the Commission to make regulations relating to gas safety in the performance of its new functions. It also specifically states that regulations made by the Commission under this section may provide for:

• specifications or requirements regarding the installation or maintenance of natural gas fittings; and

• the conditions to be fulfilled before natural gas may be connected or reconnected to any premises or part of any premises following the installation, maintenance, modification or repair of a natural gas fitting.

Section 13 will insert new Sections 9F-9J into the 1999 Act.

The Commission’s proposed approach for the regulation of gas installers with respect to safety within the natural gas safety regulatory framework will be subject to a separate consultation paper which will be published in August 2007.
The section will also specify who is responsible for ensuring that a natural gas fitting is safely maintained after the point of delivery of natural gas. This will depend on the purpose of premises in question (e.g. dwelling, business premises, common area) and whether or not it is subject to a lease or tenancy.

Section 13 provides for powers of entry onto land for gas safety related reasons by Gas Emergency Officers (appointed by the Transmission or Distribution System Operator) and Gas Safety Officers (appointed by the Commission).

2.1.3 Section 14
Section 14 of the Act allows for the extension of the Commission’s natural gas safety responsibilities to cover Liquefied Petroleum Gas (LPG) in the future.

2.2 Other Relevant “Commission Specific” Legislation

There are a number of other specific pieces of legislation which give the Commission certain powers which will serve to underpin the establishment and implementation of the natural gas safety regulatory framework, as described below.

2.2.1 Gas (Interim) Regulations Act 2002 and Associated Regulations
As stated earlier, the Commission assumed its responsibilities and functions for the regulation of the onshore natural gas market under the Gas (Interim) (Regulation) Act 2002. Section 16(1) of that 2002 Act provides that the Commission may grant to any person the licence required to carry out the supply or shipping of natural gas or the operation of a transmission system, a distribution system, a LNG facility or a natural gas storage facility.

The Gas (Interim)(Regulation) Act 2002 (Criteria for Determination of Consents) Regulations 2002 and Gas (Interim)(Regulation) Act 2002 (Criteria for Determination of Applications for Natural Gas Licences) Regulations 2002, set down criteria on the basis of which the Commission must determine an application for a consent or licence. These include:

- no activity carried out under the consent/licence will adversely affect the safety and security of the natural gas system;

- the pipeline to which the application relates (or, as the case may be, any facility to be operated by the applicant under the licence) will be

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7 Section 14 will insert a new Section 9K into the 1999 Act
capable of interoperating in a secure, safe and efficient manner with
the natural gas system; and

- the applicant is a fit and proper person to be granted a
consent/licence and has the financial capacity and technical skills to
carry out the activities to which the application relates and, in the
case of a consent, to comply with the consent.

Section 16(3) of the 2002 Act requires a natural gas licence holder to
operate, maintain and develop its facilities and system with due regard to
public safety and to provide any natural gas undertaking with sufficient
information to ensure that natural gas can be transported or stored in a
manner compatible with the safe operation of the natural gas system.

Under Section 13 of the 2002 Act the holder of the licence to operate a
natural gas facility must publish a code of operations in respect of all
technical design, operational and other requirements, including technical
safety criteria, for connection to and operation of the holder's facilities. This
code is subject to the approval of the Commission.

The 2002 Act also provides\(^8\) that a person cannot construct a downstream
natural gas pipeline without the consent of the Commission. Where the
Commission gives such a consent it shall attach such conditions as it
considers appropriate. These may include a condition requiring specific
codes and standards of safety and efficiency regarding the construction of
pipelines to be observed.

Under the *Electricity Regulation Act 1999* (the “1999 Act”), the Commission
also has enforcement powers in respect of the terms of licences and
consents, and the provision of the Act. The ultimate sanction is revocation
of the licence. However the Commission also has the power to apply for a
High Court order requiring a licensee/consent holder to discontinue or
refrain from specified practices where the Commission has given such a
holder a direction under Section 23(2) or Section 24 of the 1999 Act and is of
the opinion that the holder is contravening or is likely to contravene a
condition or requirement of a licence, consent or other requirement imposed
by or under that Act.

A Section 23(2) direction to discontinue or refrain from specified practices
may be given where the Commission is of the opinion that immediate action
is necessary to protect the public interest or safety or the environment or
that the holder is contravening or likely to contravene a condition or
requirement of a licence, consent or other requirement under the Act and
immediate action is necessary to cease or prevent such contravention. A
Section 24 direction is given following a notice process and requires the

\(^8\) It does so by substituting section 39 of the Gas Act 1976
licensee/consent holder to take such measures as are necessary to cease a contravention of a licence/consent or the Act or to prevent future contravention

2.2.2  **Gas (Amendment) Act (1987)**

The Commission has the power under the *Gas (Amendment) Act 1987* (the ‘1987 Act’) to confer certain gas transmission and distribution functions and ancillary functions. These ancillary functions include any functions that in the opinion of the Commission are necessary for ensuring that in the performance of the transmission and distribution functions the safety of the public and property is, as far as is practicable, secured. Powers conferred may include the power to enter and inspect premises and to take such measures as are considered appropriate to ensure that in the performance of distribution functions the safety of the public and property is, as far as is practicable, secured.

The *Gas (Amendment) Act 1987 (Section 2) Order 1987 (as amended)* made pursuant to the 1987 Act confers functions on Bord Gáis Networks relating to gas distribution in certain specified areas. It also makes Bord Gáis Networks subject to certain obligations, and confers Bord Gáis Networks with certain powers, in relation to safety. In particular it is required at all times to exercise the practices and standards of a prudent gas undertaking and to have regard to relevant internal standards and practices. It is also required to make safety and incident reports to the Commission and to co-operate with safety investigations by the Commission. Any new operations carried out by Bord Gáis Networks must ensure as far as is practicable that any such operations comply with all relevant codes of practice that the Commission specifies.

In particular Article 17 of the 1987 Order provides that where an incident occurs involving the transmission or distribution of gas pursuant to the order (whether the incident occurs inside or outside a building) and the incident causes, either directly or indirectly -

(a) the death of any person, or
(b) injury to any person which requires medical attention to be given to such person in hospital other than as an out-patient, or
(c) loss or damage to any building, land or other property, where in the opinion of Bord Gáis Networks the aggregate value of such loss or damage is in excess of €6,348.69.

Bord Gáis Networks must report the incident to the Commission as soon as possible thereafter. The Commission has issued procedures to be followed by Bord Gáis Networks for reporting such incidents to the Commission and their subsequent investigation.

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*Similar provisions are contained in the Gas (Amendment) Act 1987 (Section 2) (Distribution) Order 2003.*
2.3 **Other Relevant Legislation**

There are also considerable amounts of other legislation in Ireland which impact upon gas safety which also need to be considered including:

- The *Safety, Health and Welfare at Work Act, 2005* and regulations made under that Act;

- The *European Communities (Control of Major Accidents involving Dangerous Substances) Regulations 2000 (S.I. 476 of 2000)* as amended;

- *EC Seveso II directive (96/082/EEC)*; and

- *National Standards Authority of Ireland Act, 1996*. 
3. Proposed Scope of the Natural Gas Safety Regulatory Framework

The 2006 Act defines the scope of the Commission’s new gas safety responsibilities and, by extension, the natural gas safety regulatory framework. Given the complexity of the legislative landscape, and for the avoidance of doubt, it is appropriate to specifically set out:

- the current scope parameters of the framework; and
- the elements which are not currently included within the scope.

3.1 Scope Parameters

The scope of the Commission’s responsibilities to regulate the activities of natural gas undertakings and natural gas installers, with respect to safety and to promote the safety of natural gas customers and the public generally as respects the supply, storage, transmission, distribution and use of natural gas warrants further clarification.

3.1.1 Responsibility to Regulate

The words “regulate the activities of natural gas undertakings” are important. The Commission does not have primary responsibility for the safe transmission, distribution, supply or storage of natural gas - this is the responsibility of natural gas undertakings themselves. The Commission does have the responsibility to ensure that the natural gas undertakings carry out their activities in a manner which manages their safety risks to an appropriate level.

3.1.2 Definition of Natural Gas Undertaking

A natural gas undertaking is defined\(^\text{10}\) as:

> “a person engaged in the transmission, distribution, supply or storage of natural gas, including any holder of a licence or a consent under this Act, or any person who has been granted a licence or given a consent under the Gas Acts, 1976 to 2002”;

At present this category comprises any persons who has been granted a consent to construct a downstream gas pipeline or who is licensed under the Gas Acts to carry on any of the activities set out below:

1. the supply of natural gas,
2. the shipping of natural gas,
3. the operation of a transmission system,
4. the operation of a distribution system,
5. the operation of an LNG facility,
6. the operation of a natural gas storage facility.

\(^{10}\) In Section 12 of the 1999 Act
Thus, in the case of natural gas undertakings, the Commission’s new responsibilities to regulate with respect to safety pertain to the activities of the above licensed consented entities only.

3.1.3 **Definition of Natural Gas Installers**

The term natural gas installer is not specifically defined in the Act. However, the provisions of Section 13 of the 2006 Act\(^\text{11}\) make it clear that a person acts as a natural gas installer if he or she carries out works which are related to the installation, removal, repair or replacement of a natural gas fitting as defined and which the Commission by regulation designated as gas works.

3.1.4 **Responsibility to Promote**

The Commission considers that its function to promote the safety of natural gas customers and the public generally as respect the supply, storage, transmission, distribution and use of natural gas was not intended to replicate the functions and powers of the Health and Safety Authority to promote, encourage and foster occupational safety (i.e. the prevention of accidents, dangerous occurrences and personal injury at work).

The Commission believes that its safety promotion functions are intended to relate more generally to the impact of the natural gas value chain and natural gas usage on the safety of natural gas customers and the general public.

3.2 **What is Not in the Scope**

In relation to the provision in Section 14 of the 2006 Act for the extension of the Commission’s natural gas safety responsibilities to cover Liquefied Petroleum Gas (LPG), the Commission does not propose to outline its approach to address these further responsibilities at this time. The Commission believes it prudent to focus its attention on the establishment of the natural gas safety regulatory framework in the first instance. Notwithstanding this, the Commission proposes to develop the natural gas safety framework in a manner which allows for its scope to be extended in a controlled and coordinated way to incorporate the regulation of LPG, after a reasonable period of successful operation. Further detail on the timescale for this process is set out in Section 8 of this document.

Finally it should also be noted that the proposed natural gas framework does not include the regulation of upstream pipelines or facilities undertakings (except the operation of a natural gas storage facility) with respect to safety. However it is noted that the Minister previously stated that:

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\(^{11}\) See new Section 9G inserted in the 1999 Act.
“I intend to take powers through imminent legislation to place responsibility for gas safety on upstream installations with the CER. CER is currently assuming responsibility for downstream gas safety matters. As with the application of the same monitoring codes to upstream and downstream pipelines, it makes sense to unify the responsible authorities for both”\textsuperscript{12}

The Department is currently in the process of developing such legislation to extend the Commission’s responsibility to the regulation of petroleum extraction and production structures and equipment and the use of such structures and equipment with respect to safety. In anticipation of being given this responsibility, the Commission will develop the natural gas safety framework in a manner which allows for its scope to be extended to include such a responsibility.

\textsuperscript{12} Reference: 
http://www.dcmnr.gov.ie/Press+Releases/Statement+from+the+Minister+for+Communications+Marine+and+Natural+Resources+Noel+Dempsey+TD+on+Corri.htm
4. **The Evolving Irish Gas Market**

Prior to the introduction of competition, the vertically integrated Bord Gáis Éireann (BGÉ), as the sole gas asset owner and operator in the Irish market, had been responsible for all aspects of safety with regard to natural gas pipelines and supply on-shore in Ireland. However, the introduction of competition to the gas sector resulted in new market participants having opportunities to become involved in both the ownership and operation of gas assets as well as the supply of gas to final customers. Market liberalisation and the increase in the number of gas market participants introduced additional requirements for the effective management of safety risks due to the fragmented nature of the industry. As a consequence, market liberalisation needs to be accompanied by the introduction of a safety framework which will achieve the best possible safety outcomes for the gas industry in Ireland.

The commercial framework and market rules for the Irish gas industry is well established and have been implemented via the Code of Operations. The various market participants have a clear understanding of their roles and responsibilities under these market rules. The natural gas safety regulatory framework and the existing commercial framework will need to be compatible and coherent in their operation. However, for the avoidance of doubt, it is not considered necessary or desirable to modify the existing commercial framework in order to implement the gas safety framework. That said some minor modifications to the Code of Operations may be necessary.

4.1 **Overview of Current Irish Gas Market**

Currently, the Irish gas market comprises of:

- a gas producer – Marathon Oil Limited;
- a single gas transporter (transmission and distribution) – BGÉ;
- numerous gas suppliers and shippers – (i) Bord Gáis Energy Supply (ii) Flogas (iii) Viridian and (iv) Vayu;
- numerous 'shipper only' organisations that supply gas to a single premises only and not to final gas customers;
- an offshore gas storage operator – Marathon Oil Limited;
- gas installers; and
- final customers.

Figure 1 shows the relationships between the various gas market participants and is followed by an outline description of the roles of each.
4.2 Gas Transporters

The 2002 Act allows any party to apply for a licence to operate a transmission or distribution pipeline. Parties other than BGÉ may also apply for consent to construct new transmission or distribution assets. Currently, the only licensed gas transporter in Ireland is Bord Gáis Networks, who undertakes both transmission and distribution of gas.

From a safety perspective, it is critical that all gas transporters maintain, as a minimum requirement, the same level of gas safety and integrity that is currently being achieved in Ireland. Both transmission pipelines and distribution networks are subject to well established codes and standards, which require that gas infrastructure assets be designed, constructed, operated and maintained in a manner that provides high levels of safety and reliability and maintains the current low levels of risk to individuals and society. Any new entrant transporters would be required to comply with existing codes and standards for the operation of transmission and distribution systems.

With respect to emergency response, even in a liberalised market environment with potentially multiple distributors, the responsibility for providing the emergency response to reports of gas escapes from the general public or other parties, whether inside or outside the property, is best provided by a single organisation. This is to avoid the potential confusion, delay and hand-offs that can arise when other parties operate distribution networks. Broadly, there are two types of gas emergency situations that can arise. These are:

- ‘Localised’ gas emergencies that are contained in a relatively small geographic area that may involve a reported gas escape and/or loss of gas supply to a single customer or a group of customers; and

- ‘Network’ gas emergencies that involve the loss of gas supply to large numbers of customers across a wide geographic area.
Localised gas emergencies are managed by Bord Gáis Networks as part of its day-to-day operations in providing the gas emergency response service and there is rarely a requirement for other gas undertakings to participate in the response to such smaller scale emergencies. However, for larger network-wide gas emergencies, the Network Emergency Manager (NEM), a role which is currently undertaken by Bord Gáis Networks, is responsible for managing the coordinated response of all participants that are affected by this larger scale gas emergency situation.

4.3 Gas Suppliers and Shippers

Currently within Ireland, there are two supply and shipper businesses supplying gas to residential customers (Bord Gáis Energy Supply and Flogas) and three supply and shipper businesses supplying gas to non-residential customers (Bord Gáis Energy Supply, Vayu Limited and Viridian Energy Limited). Additionally, there are eight licensed supply and shippers businesses who ship and supply gas to their own premises, mostly power stations and manufacturing or processing plants, and do not compete to supply final customers.

Gas shippers enter into a Framework Agreement with the gas transporter for the transport of gas through the pipeline network and in doing so they accept the terms of the ‘Code of Operations’ comprising the market rules for the transportation of gas within the Irish natural gas system. The risks inherent in shipper activities are addressed by ensuring that gas of appropriate quality is input into the transmission system and in the correct quantity to ensure that supply matches demand on a daily basis. In general, these risks are controlled by compliance with the Code of Operations and the gas system management and control activities of Bord Gáis Networks. Under the Code, Shippers are required to comply with the requests and instructions of Bord Gáis Networks acting in the role of Network Emergency Manager in the event of a gas emergency being declared. These activities are primarily associated with customer gas load curtailment and the re-profiling of gas injections into, and withdrawals from, the transmission system.

Gas suppliers have no direct relationship with transporters but have a direct contractual relationship with end customers for the supply of gas. As the gas supplier is the main interface with the customer, the gas supplier needs to address a wide range of potential safety-related customer risks that have the potential to result in a gas safety related incident occurring. These are primarily concerned with the issuing of gas safety advice to customers and communicating with customers on safety-related matters.
4.4 Gas Installers

Prior to the 2006 Act, there was no specific legislative provision in place to require all fittings, installations and maintenance work on gas appliances to be conducted by a certified and competent installer. Currently, under condition 10 of its Distribution Licence, Bord Gáis Networks is required by the Commission to keep and publish a register of gas installers who possess the requisite qualifications, skills and experience for the safe and proper installation, commissioning, testing, repair, removal, replacement and maintenance of gas fittings. To this end Bord Gáis Networks has established and operates the Register of Gas Installers (RGI). However registration is not mandatory for gas installers. Thus of the estimated 5,000 individuals working in the gas installation industry, only approximately 550 are captured within the voluntary registration scheme.

4.5 Gas Customers

There are approximately 575,000 gas customers in Ireland, with approximately 550,000 domestic residential customers and 25,000 commercial/industrial customers. From July 1st 2007, all gas customers are free to choose their preferred gas supplier. It is estimated that the number of gas customers will increase by approximately 30,000 per annum over the next 5 years.

4.6 Gas Storage

Ireland’s only licensed gas storage facility is the Marathon Oil Ireland Limited owned and operated offshore facility at southwest Kinsale. This is a partially-depleted gas reservoir that is located at a depth of about 900 metres below the seabed and is located approx. 30 miles off the south coast of Cork. Gas is injected into the storage facility on an interruptible basis during the summer months when demand for gas is at its lowest. Shippers may then extract gas from the facility and deliver it into the onshore gas transmission system at the Inch Entry Point during the winter months when demand is at its peak. The arrangements governing the injection of gas at the Inch Entry Point are contained in the Code of Operations.

It should be noted that the Kinsale gas storage facility has been designed, constructed and is currently operated as an offshore gas production installation.
4.7 **Future Developments**

The market will undoubtedly continue to evolve over the coming years as the market matures and this will present new challenges.

In the short term, in addition to these new market participants, a combined (transmission and distribution) independent system operator (ISO) will be established. The ISO will undertake the operation, development and maintenance of the transmission and distribution systems in accordance with the requirements of EU Gas Directive 2003/55/EC.

In the medium term, the Corrib field is expected to commence delivery and it is anticipated that in 2012 the first Irish Liquefied Natural Gas (LNG) terminal could also become operational. In addition, the opening of the remainder of the market to competition and the strengthening of the infrastructure links with Northern Ireland through the South-North pipeline could encourage other changes in the market.
5. **Safety Risks Associated with the Storage, Transportation and Supply of Natural Gas**

As safety regulator, in line with its new responsibilities, the Commission will be required to ensure that the natural gas safety regulatory framework is appropriate to protect the public from the safety risks that arise from the activities of the various undertakings in the liberalised market and to provide assurance that those undertakings are managing their safety risks to a level that is as low as reasonably practicable. Broadly, there are five principal aspects of gas safety risk that need to be managed and controlled:

1) The hazards associated with natural gas as a fuel;

2) The design, construction, operation and maintenance, modification and decommissioning – i.e. the asset lifecycle safety risks – and safe management of all gas infrastructure assets;

3) The control of gas quality, pressure and flow within the network and the safe delivery of gas at the supply point;

4) The response to (i) ‘localised’ gas emergencies (ii) ‘network’ gas emergencies and (iii) the prevention of ‘network’ gas emergencies; and

5) Ensuring the safe utilisation of gas downstream of the meter, within all gas facilities and premises (domestic and non-domestic).

These gas safety risks are outlined in more detail below.

5.1 **Hazards of Natural Gas as a Fuel**

Natural gas is predominantly methane gas with small quantities of various higher hydrocarbon gases and some inert gases including nitrogen and carbon dioxide. When natural gas and air are mixed in certain proportions, the resulting mixture can be flammable and sometimes explosive. Natural gas has no smell and requires the addition of an odourant to allow unburned gas to be more readily detectable. When burned safely in air, the products of combustion are carbon dioxide and water vapour, which are non-toxic. However, if the supply of air is inadequate or the gas burning appliance is faulty or improperly maintained, the combustion process will be incomplete and carbon monoxide will be produced. Carbon monoxide is colourless, odourless and highly toxic. There have been a number of serious incidents with respect to carbon monoxide poisonings in the recent past and this issue has been subject to a high profile public safety awareness campaign.
5.2 Asset Lifecycle Safety

There are inherent safety risks associated with the ‘asset lifecycle’ that need to be managed by those responsible for the design, construction, operation, maintenance, modification and decommissioning of gas infrastructure assets. These asset lifecycle risks apply to LNG terminals, gas storage facilities, transmission systems and distribution networks alike and the key safety emphasis is on avoiding situations that lead to the loss of containment of the natural gas that is being processed, stored or transported throughout the working life of the asset. Primarily, these loss of containment risks are characterised by:

- Large scale loss of containment from LNG and storage facilities that may result in fire, explosion and/or the formation of a gas cloud that can adversely affect the local population;

- High pressure release of gas from transmission pipelines caused by third party damage and weld or corrosion defects; and

- Lower pressure release of gas from distribution networks caused by third party damage, fracture of cast iron pipe, joint leakage and corrosion of unprotected steel pipes.

The design, construction, operation, maintenance and modification of these gas infrastructure assets are subject to well established technical codes and standards that provide for high levels of safety and reliability and a low level of risk to society. Any new market entrants in Ireland that propose to own and/or operate gas infrastructure assets associated with the LNG importation, storage, transmission or distribution of gas will be required to comply with these existing technical codes and standards.

5.3 Gas Quality and Operating Pressure

Natural gas that is transported through the system and supplied to gas burning appliances must conform with prescribed gas quality characteristics in terms of its quality and operating pressure. There are a range of gas quality parameters that must be controlled but the most safety-critical parameter of gas quality is the Wobbe Index, which represents the ‘heating value’ of the gas and must be within the prescribed range to ensure that gas can be burned safely in appliances. Additionally, gas conveyed through the system and supplied to gas burning appliances must be within a defined range of pressure to ensure safe transportation and utilisation. The Code of Operations (Part G 1. Specifications: Gas Quality and Pressure) contains provisions on the quality and pressure of gas that is injected into the system and all new supply and shipper undertakings will be required to comply with the existing Code of Operations.
5.4 **Gas Emergency Response**

Gas emergencies are either ‘localised’ in which case, there may be a relatively small-scale loss of containment that results in the loss of gas supply to a single customer or a group of customers within a relatively small geographic area. These gas emergencies are effectively managed by Bord Gáis Networks as part of the emergency response service and generally do not require the participation of other gas undertakings.

However, in the event of a large-scale ‘network’ gas emergency, which may involve:
- a significant loss of gas supply, resulting in a reduction in the safe operating pressure of the system; or
- a gas quality emergency whereby gas of non-conforming quality is injected into system,

gas supplies to a large number of customers over a wide geographic area may be adversely affected. It is important that the emergency response actions of all market participants are coordinated to ensure that the emergency situation can be avoided or brought under control and gas supplies restored quickly and safely. These emergency response actions are primarily associated with customer gas load curtailment and the re-profiling of gas injections into, and withdrawals from, the transmission system by shippers. The Network Emergency Manager Framework has been developed to provide for a coordinated response by market participants in the event of such a gas emergency being declared by the Network Emergency Manager.

5.5 **Safe Utilisation of Gas**

There are three broad safety risks associated with the utilisation of gas:
- the competency of gas installers;
- the use of approved gas fittings and appliances; and
- the levels of gas safety awareness amongst end use customers and the general public.

Gas installers must be competent, assessed as such, and registered to undertake installation and maintenance activities on gas fittings and appliances. The potential outcomes of improper gas installation and maintenance include:
- gas leaks inside the property resulting in fire and/or explosion; and
- inadequate ventilation and/or incomplete combustion resulting in the potential for carbon monoxide poisoning.

Gas customers and the public at large should have a level of gas safety awareness necessary to ensure that they understand the potential dangers of not employing registered and approved gas installers and not servicing
gas-burning appliances regularly. The raising of gas customer safety and public awareness levels will be an important requirement of the proposed gas safety regulatory framework.
6. **The Proposed Natural Gas Safety Regulatory Framework**

Having considered the requirements set out in the 2006 Act, the Commission’s powers as licensing authority, the experience of gas safety regulation in other liberalised gas markets\(^\text{13}\), the evolving nature of the Irish gas market and finally the nature of the gas safety risks that must be managed, the Commission proposes to develop the natural gas safety regulatory framework based on: (i) a number of key guiding principles; (ii) an approach posited on risk, outcomes and securing compliance; and (iii) achieving a number of key strategic and regulatory safety objectives.

6.1 **Principles, Approach and Objectives**

The key guiding *principles* upon which the framework will be developed are:

1) the gas safety framework should achieve safety outcomes for the gas industry, gas customers and the general public in Ireland that are, as a minimum, commensurate with the high level of gas safety currently being achieved in Ireland;

2) the degree of regulatory control should be at an appropriate level needed to establish effective and comprehensive control of risk and maintain the confidence of the public at large;

3) the regulation of gas undertakings with respect to safety will be enforced through licence conditions rather than through Regulations\(^\text{14}\);

4) the ultimate responsibility for gas safety rests with those who create and have control over the risks – i.e. the gas undertakings;

5) in discharging its gas safety functions, the Commission will consult and interact with expert bodies who have certain responsibilities relating to gas safety\(^\text{15}\);

6) the effectiveness of the gas safety regulatory framework will be subject to continuous review and improvement based on measurement of the safety outcomes and overall safety performance of the various undertakings; and

7) the gas safety framework will be developed in a manner that allows for its scope to be extended in a coordinated way as required.

\(^{13}\) See Appendix 1 for a brief synopsis of the Commission’s review of the regulatory regimes in the United Kingdom and Victoria (Australia).

\(^{14}\) Existing licences may need to be modified to underpin this approach.

\(^{15}\) e.g. the NSAI/GTSC has responsibility to ensure that its standards sufficiently address safety.
The proposed **approach** of the Commission to gas safety regulation is to develop and implement a safety framework that allows gas undertakings to manage their gas safety risks to a level that is ‘as low as reasonably practicable’ (ALARP) with the appropriate level of regulatory intervention necessary to **secure compliance** with the framework **and achieve the desired safety outcomes**.

The overall **strategic objective** of the new regulatory framework will be:

> **To ensure that adequate measures are taken to protect life and property from the dangers associated with natural gas by ensuring that gas related activities within the scope of the Commission’s responsibilities are carried out in a safe manner, which takes account of and mitigates against the risks associated with the storage, transportation, supply and use of gas.**

The Commission, as safety regulator, will be required to ensure that the gas safety regulatory framework addresses the safety risks that arise from the activities of the various undertakings. The regulatory objectives of the proposed framework therefore are developed to ensure that the identified safety risks are reduced to a level that is as low as reasonably practicable and that gas undertakings have suitable safety management systems in place for managing those risks.

The key **regulatory objectives** of the proposed gas safety framework will be:

**Key Objective 1: Minimising the Risk of Loss of Containment**

Gas undertakings will be required to demonstrate that they have suitable management systems and procedures in place for managing the risks that lead to loss of gas containment events occurring.

**Key Objective 2: Maintaining Safe System Operating Pressure**

Gas undertakings will be required to demonstrate that they have suitable management systems in place for managing the risks that can result in dangerously high or low gas operating pressure in the pipeline system(s).

**Key Objective 3: Minimising the Risk of Injecting Gas of Non-Conforming Quality**

Gas emergency incidents can arise due to gas of inappropriate quality being injected into the system and, as such, gas undertakings will be required to demonstrate that they have suitable management systems
in place for gas quality monitoring and managing the risks associated with the quality of gas that is injected into the system.

**Key Objective 4: Providing an Efficient and Coordinated Response to Gas Emergencies**

Gas emergency events can and do occur for a variety of reasons including the actions of third parties. Bord Gáis Networks will be required to demonstrate that it has suitable arrangements in place for: (i) managing the response to ‘localised’ gas emergencies; and (ii) undertaking the role of Network Emergency Manager during ‘network’ gas emergencies. Additionally, all gas undertakings will be required to demonstrate that they have suitable arrangements in place for responding to the requirements of the Network Emergency Manager in the event of large-scale ‘network’ gas emergencies being declared by the Network Emergency Manager.

**Key Objective 5: Minimising the Safety Risks Associated with the Utilisation of Gas**

The proposed gas safety regulatory framework will provide for a comprehensive regime relating to the regulation of gas installers. The key aim of this regime is that all categories of ‘gas works’ designated by the Commission are only undertaken by competent gas installers who are registered, and subject to ongoing regulation and inspection, by the Gas Safety Supervisory Body appointed by the Commission. The connection and re-connection of customers’ installations to the gas supply network and the servicing of such installations is an important safety risk issues that will be addressed within the scope of this objective. Customer education and safety awareness is an important part of this gas safety objective as discussed in key objective 6.

The Commission’s proposed approach for the regulation of gas installers with respect to safety within the natural gas safety regulatory framework will be subject to a separate consultation paper which will be published in August 2007.

**Key Objective 6: Promoting Public Awareness of Gas Safety**

Increasing the level of gas safety awareness amongst gas customers and the public generally and, in particular, educating on the dangers of carbon monoxide is an important aspect of the Commission’s overall objective of promoting the safety of customers and the general public in respect the use of gas. It will also be important that owners/occupiers of premises are aware of their responsibilities in
respect to the maintenance of gas fittings downstream of the meter. The proposed gas safety framework places duties and obligations on both individual gas undertakings and the industry generally for the promotion of gas safety awareness. This will involve a combination of both individual and co-ordinated safety promotional activities by undertakings.

In order to measure the extent to which the objectives of the proposed gas safety regulatory framework are being achieved, the Commission will develop a suite of example key safety performance indicators (KPIs) for each key objective, which it will monitor on ongoing basis\(^\text{16}\).

With this in mind, the main components of the proposed gas safety regulatory framework comprise:

a) A **Gas Safety Case** regime, which uses a risk and outcomes based approach to the management of gas safety risks to a level that is as low as reasonably practicable, for each licensed undertaking;

b) A **Gas Safety Supervisory Body** responsible for the registration of gas installers that meet specified criteria of training and competency, and subsequently regulates gas installers via an ongoing inspection and audit regime of work against specified standards;

c) A **Gas Safety Promotion and Public Awareness** regime that is designed to increase the overall level of gas safety awareness amongst customers and the general public on gas safety matters based on coordinated and individual undertaking’s safety promotional activity;

d) An **Incident Reporting and Investigation** regime that fulfills obligations for the reporting and investigation of incidents by Bord Gáis Networks, the reporting on the outcomes of incident investigations by Bord Gáis Networks to the Commission and subsequent reports by the Commission to the Minister;

e) An **Audit and Inspections** regime that the Commission will use to gain assurance that the various undertakings are operating in compliance with the gas safety management and emergency response arrangements as described in their respective safety cases, and the Gas Safety Supervisory Body in accordance with the terms and conditions of its appointment; and

\(^{16}\) The Commission’s current proposed KPIs are outlined in Appendix 2. It is the Commission’s intention to discuss these safety KPIs with the various gas undertakings and, if considered necessary by the Commission, add to or modify the proposed KPIs. These KPIs will form the basis of the safety reporting by the undertakings.
f) A **Gas Safety Reporting Framework** that utilises a suite of gas safety performance indicators to monitor trends and provide assurance that the intended outcomes of the gas safety regulatory framework are being achieved.

The diagram on the following page provides a conceptual illustration of the proposed gas safety regulatory framework. The key components of this proposed safety framework are discussed in greater detail in the following sections.

Strategic Approach to Gas Safety Regulation
- Non-Prescriptive Approach
- Appropriate Regulation
- Relevant to a Liberalised Gas Market
- Risk and Outcomes Based
- Commission Role of Securing Compliance

Strategic Safety Objective
“To Ensure the Protection of Life and Property”

Gas Safety Regulatory Objectives (KPI’s)
- Minimising Risk of Loss of Containment
- Maintaining Safe System Operating Pressure
- Minimising the Risk of Injecting Gas of Non-Conforming Quality
- Providing and Efficient and Coordinated Response to Gas Emergencies
- Minimising the Safety risks Associated with the Utilisation of Gas

Promoting Public Awareness of Gas Safety

Gas Safety Case Regime
- Safety Case Guidelines
- Formal Safety Risk Assessment
- Safety Management System
- Emergency Procedures
- Safety Reporting Framework

Major Emergency Plans and NEM Framework

CER Licensed Gas Entities
- LNG Terminals
- Storage Operators
- Transmission
- Distribution
- Shipping & Supply

Natural Gas
Safety Regulatory Framework

Analysis of Safety Outcomes and Continual Improvement Process

Gas Incident and Reporting to Minster

Gas Incident Reporting and Investigation Regime

Minister for Communications, Energy and Natural Resources

Incident Investigation

Gas Industry Safety Reporting Regime
- Incident Reporting
- Participant Quarterly Reports to Commission
- Commission Annual Report to Minister

Figure 2: Natural Gas Safety Regulatory Framework (Conceptual illustration)
6.2 Gas Safety Case Regime

The intention of the Commission is to develop and implement a safety case regime that is risk and outcomes-based but flexible in the approach to the management of ‘lifecycle gas safety’ and not driven by prescriptive regulation. With this in mind, the Commission’s view is that a generic safety case structure that can be applied to all gas undertakings is the preferred approach. Although the safety related responsibilities and activities for different gas undertakings will vary according to the nature of the business, the differing safety information requirements can be accommodated within a generic safety case structure that comprises the following key sections:

- **A ‘Facility Description’** that describes the nature, activities, location, organisation structure, safety related responsibilities and assets employed in carrying out the day-to-day business of the gas undertaking. The Facility Description must provide sufficient information to enable the extent and scope of the assets and operations of the gas undertaking in relation to the facility, and the risks associated with those assets and operations, to be assessed.

- **A ‘Formal Safety Risk Assessment’** that is consistent with the activities described in the Facility Description and is based on a detailed and systematic assessment of risk, including the likelihood and consequence of a gas safety related incident occurring and a description of the mitigation measures adopted to ensure that identified risks are maintained at a level that is as low as reasonably practicable. The risk assessment process should take into account the safety risks inherent at each of the stages of design, construction, operation and maintenance, modification and decommissioning of gas infrastructure assets. It is not the intention of the Commission to be prescriptive on the approach to risk management as many businesses will already operate within the context of recognised risk management frameworks. However, an important requirement of the Formal Safety Risk assessment is that identified safety risks are mitigated to a level that is regarded by the gas undertaking to be as low as reasonably practicable (ALARP). The Commission, in its role as safety regulator and as part of the safety case assessment process, will form a judgement as to whether the safety risk mitigating measures implemented by the undertaking reduce the safety risk to a level that is, in the Commission’s view, ALARP.

- **The ‘Safety Management System’** that the gas undertaking employs to effectively manage the safety risks as identified in the Formal Safety Risk Assessment. This includes the safety policy, organisation, planning, implementing, audit and performance monitoring and reviewing systems used by the gas undertaking to manage their
business-specific safety risks to a level that is ALARP. A specific requirement of the 2006 Act is that the frequency and extent of the inspection and testing of undertakings' pipelines should be specified. The Commission, therefore, requires that undertakings, based on their assessment of risk(s), specify the frequency and extent of pipeline inspection and testing in their safety case and submit this to the Commission for assessment and, where deemed adequate, acceptance by the Commission. The Safety Management System should also address the human factors (i.e. competencies and capabilities of staff) that are important in managing and controlling the safety hazards and risks that are identified in the Formal Safety Risk Assessment.

- The ‘Emergency Procedures’ that provide details of the emergency response arrangements that gas undertakings have in place in order to provide an effective and coordinated response to gas emergency situations. The Network Emergency Manager (NEM) Framework is the critically important feature of the various undertakings’ Emergency Procedures, and it is those Emergency Procedures which should describe in detail how resources and staff, with the necessary skills and competencies, are arranged to provide a coordinated response to the requests and instructions of Bord Gáis Networks acting as the NEM in the event of a gas emergency being declared. The Emergency Procedures are not intended to describe the arrangements for dealing with ‘localised’ gas emergencies that affect one-off or relatively small groups of customers and are managed by Bord Gáis Networks on a day-to-day basis as the emergency service provider. The arrangements for managing these localised gas emergencies should be described in the Bord Gáis Networks Safety Management System as part of a corrective maintenance regime.

The emphasis of the Safety Case regime is on ‘demonstration’ by the gas undertaking that acceptable safety arrangements for the management of gas-safety related risks are in place and working effectively on a day-to-day basis. In this context, demonstration involves a higher standard than simply describing the way measures work or are expected to work. There will be a requirement on the undertaking to provide evidence that the measures described in the safety case work in practice and are monitored to ensure that this actually happens.

The Commission’s role with respect to the Safety Case will be to:

- Develop the safety case guidelines for providing the safety information requirements within the agreed structure of the safety case;
- Review and accept submitted safety cases if appropriate\(^\text{17}\);

\(^\text{17}\) See Appendix 3
Monitor and audit safety cases for compliance on a programmed basis; and
Review ‘material’ changes in the safety case as identified by the relevant undertaking.

The Commission will also require that each undertaking carry out a full review of its safety case every three years to ensure that the safety case remains as a ‘living document’ within the organisation and fully reflects the current safety operating measures and practices. The undertaking will be required to confirm to the Commission that this 3-year review has been undertaken and report on the findings.

Any gas undertaking seeking to participate in the gas market in Ireland will be required to submit a safety case for review and acceptance by the Commission before a licence will be issued.

It is the Commission’s view that the establishment of the gas independent system operator (ISO) during 2007 will require that the responsibility for preparing, submitting and managing the separate transmission and distribution safety cases will reside with the ISO.

6.3 Gas Safety Supervisory Body

The proposed gas safety regulatory framework will provide for a comprehensive regime relating to the regulation of gas installers. The aim of this regime is that ‘gas works’ designated by the Commission are only undertaken by competent gas installers who are registered, and subject to ongoing regulation and inspection, by the Gas Safety Supervisory Body appointed by the Commission. As stated earlier the proposed vision for the regulation of gas installers and the functioning of the Gas Safety Supervisory Body will be outlined in a separate consultation paper to be published in August 2007.

6.4 Gas Safety Promotion and Public Awareness

The Commission is of the view that, whilst individual undertakings have responsibilities for the promotion of gas safety, a coordinated approach is also required to ensure that consistent and targeted gas safety messages are conveyed to the public. The Commission’s role will be one of coordination but not funding the various gas safety promotion and awareness activities. Undertakings will be responsible for developing, implementing and funding their respective safety promotional activities which will be primarily, but not exclusively, based on the following:
For transmission and distribution undertakings:

- the protection of underground apparatus and avoidance of third party damage via ‘dial-before-you-dig’ schemes; and
- safety advertising for reporting of gas escapes via the national gas emergency number and the provision of the national gas emergency response service.

For supply/shippers, safety promotional activities will be centred on publishing of gas safety literature for:

- advice on “what to do if you smell gas”;
- dangers of carbon monoxide and advice on servicing and maintenance of gas appliances;
- employing registered gas installers; and
- reporting of potentially dangerous installations or unsafe use of gas.

The Commission will liaise with the various gas undertakings, the Gas Safety Supervisory Body and other relevant stakeholders to determine the most appropriate approach for the coordination of gas safety promotions via such media as television, radio and national press advertising. This will involve, where considered necessary, the targeting of gas safety advertising and specific gas safety initiatives towards potentially vulnerable groups of customers – e.g. tenants in rented accommodation, the elderly and low income families.

6.5 Incident Reporting and Investigation Regime

As previously described in Section 2.2.2, Bord Gáis Networks is currently required to investigate natural gas-related incidents and report to the Commission on the outcomes of the investigation. Currently, the three categories of incident are as defined below:

- Type A – where the death of any person occurs either as direct or indirect result of a gas incident;
- Type B – where injury to any person requires medical attention to be given to such person in hospital other than as an out-patient;
- Type C – where loss or damage to any building, land or other property, where in the opinion of Bord Gáis Networks the aggregate value of such loss or damage is in excess of €6,348.69.

The above definitions of incidents will be retained as part of the Safety Reporting Regime as described later in Section 6.7. However, the Commission may require that other gas related incidents that are not defined as Types A, B or C be subject to investigation and reporting.

The Incident Reporting and Investigation regime will serve to facilitate learning on the causes of gas incidents, assist in developing
recommendations to prevent recurrences and, overall, improve the performance of the framework.

6.6 Audits and Inspections Regime

Following assessment and acceptance by the Commission of submitted safety cases, there will be a subsequent need to verify that the gas safety management arrangements as described in the safety case are being followed in practice. With this in mind, the Commission proposes to develop a structured programme of safety case audits and inspections that are based around the following:

- A review and audit of the Facility Description to ensure that the current gas related activities of the undertaking are fully reflected in the safety case and that there have been no ‘material’ changes since the initial approval of the safety case, which may impact the risk assessments undertaken;

- A review and audit of the Formal Safety Risk Assessment to ensure that:
  - risk assessments are being reviewed periodically to capture any ‘new’ or ‘changed’ safety risks that arise;
  - the risk mitigating measures identified in the risk assessment process have been implemented;
  - risks are being managed to a level that the Commission deems to be ALARP.

- A review and audit of the Safety Management System to ensure that the safety policy, organisation, planning, implementing, audit and performance monitoring and reviewing systems are effectively implemented;

- A review of the Emergency Procedures to ensure that:
  - emergency management team members are aware of their roles and responsibilities;
  - all emergency contact details are current and updated;
  - regular emergency exercises and training is undertaken

Additionally, the Commission will undertake audits/inspections of:

- Investigations carried out by Bord Gáis Networks, or any other undertakings, that are carried out under the requirements of the Incident Reporting and Investigation Regime; and

- Activities and investigations as carried out by the Gas Safety Supervisory Body.
The Commission may appoint a ‘Gas Safety Officer’ who will have powers to enter land (forcibly if necessary) and inspect gas pipelines, facilities or installations and fittings etc. and take suitable protective measures in order to safeguard life or property from any dangers arising from natural gas. Such protective measures may include evacuation of property, disconnection of supply or the issuing of instructions to prevent or reduce any danger arising from natural gas. Gas Safety Officers will exercise these powers where there is a valid reason to believe that a dangerous situation exists, or an activity is being undertaken, that constitutes a danger to life or property from the perspective of gas safety.

The above is not intended to represent the full scope of audit and inspection activity to be undertaken but to indicate the Commission's high-level approach to safety case audits and inspections. The outputs of the regime will be used to: (i) inform the Commission on the extent of compliance with the safety case requirements by undertakings; (ii) inform the Commission on the safety performance of the Gas Safety Supervisory Body; and (iii) to form part of the continual improvement process for the gas safety regulatory framework as a whole.

6.7 Gas Industry Safety Reporting Regime

The proposed framework is a risk and outcomes-based approach to the regulation of gas safety and, as such, the safety reporting regime is an important part of the overall safety framework. There are three levels of safety reporting requirements within the proposed framework. These are:

(i) ‘Immediate Incident Reporting’ by gas undertakings to the Commission where a gas emergency incident has occurred or there has been a gas related injury or fatality and the Commission will be required to undertake an investigation and make a report to the Minister;

(ii) ‘Quarterly Safety Reporting’ by gas undertakings to the Commission based on a suite of key safety performance indicators that are specific to the operational activities of the undertaking. These safety performance indicators will be developed within the context of the Safety Case Guidelines and through liaison between the Commission and the individual undertakings; and

(iii) ‘Annual Safety Reporting’ by the Commission to the Minister on the gas safety outcomes for the industry and the performance of the gas safety regulatory framework.
As stated earlier in Section 6.1, a suite of safety performance indicators will be developed for each category of undertaking. These safety KPIs will form the core of the Safety Reporting Regime. As the proposed gas safety regulatory framework is risk based in its approach, the Commission is of the view that the risk assessment process will largely drive the safety reporting requirements for each undertaking, subject to the specific safety reporting requirements of the Commission.

6.8 Continual Review and Improvement

As explained earlier, the performance and effectiveness of the natural gas safety regulatory framework will be subject to continuous review and improvement based on measurement of the safety outcomes and overall safety performance of the various undertakings and the Gas Safety Supervisory Body. Any modifications and/or improvements that may be required to the framework that arise from the outcomes of the safety monitoring and reporting regime will be undertaken through liaison between the Commission, the various gas undertakings and other relevant stakeholders.

6.9 Funding of the Gas Safety Regime

The funding of the Commission’s costs relating to the framework will be via a levy imposed on gas market participants. The detailed proposals for the imposition and administration of the levy will be the subject of a separate consultation paper to be published in September/October. Notwithstanding the above consultation, in the interests of transparency the Commission’s safety related costs in discharging its gas safety responsibilities shall be displayed separately in its annual accounts.

6.10 Publishing Information on the Operation of the Framework

The Commission will be required under the 2006 Act to report to the Minister annually on the functioning of the gas safety framework. In the interests of transparency and to engender the trust and confidence of the general public in the effectiveness of the framework it is intended that this report will be made available via the Commission’s website and other media as appropriate. Additionally, outputs of the Gas Safety Reporting Framework will be collated and published to inform the general public on the ongoing performance of the gas safety framework on a regular basis. The outcomes of gas-related incident investigations will also be published subject to legal considerations.
7. **The Proposed Governance Arrangements**

A **Gas Safety Division** has been established within the Commission with the responsibility to carry out the day-to-day regulation of gas safety for the onshore Irish gas industry via the proposed gas safety regulatory framework. The Commission will enforce the requirements of the gas safety regulatory framework in so far as it relates to the regulation of the activities of natural gas undertakings via licence conditions for each undertaking and not through regulations. However, should this approach not produce the desired safety performance by undertakings, the Commission may choose to develop a safety governance approach based on regulations, a breach of which will comprise a criminal offence.

In line with good governance, the Commission will schedule regular meetings to discuss relevant gas safety issues ongoing basis with:

- All natural gas undertakings;
- Other relevant organisations with significant interaction/interest in the regime (e.g. NSAI/GTSC, Health and Safety Authority etc.);
- Other relevant wider industry stakeholders; and
- Consumer groups/associations.

The Commission will liaise closely with the **Health and Safety Authority (HSA)** on gas safety matters that impact on the occupational health and safety of persons. Although the Safety Case is specific to the safe management of the storage, flow of gas and the response to emergencies, the ultimate objective of the Irish gas safety regime is the protection of society, individuals and property from the dangers arising from the storage, transportation and supply of gas and close cooperation with the HSA on gas safety matters will be given a high priority by the Commission.

Similarly the Commission will develop a close working relationship with the NSAI/GTSC on matters regarding standards and specifications relating to gas safety.

Notwithstanding the above ongoing arrangements, it is proposed that the Commission will be supported by a number of safety governance groups that will be established and comprise of various gas market participants and other expert bodies as required. The proposed governance arrangements for the gas safety regulatory framework are illustrated in the diagram below.
At an operational level these governance groups shall include:

The **Gas Safety Committee (GSC)**, who will comprise representatives of Bord Gáis Networks (BGN) Transmission, BGN Distribution, the Department, the Commission and any other invited parties. This Committee will be primarily associated the safety-related aspects of gas transmission and distribution activities. Primarily, this will involve the monitoring of incidents, faults and gas safety trends and the making of recommendations to the Commission for improving gas safety with respect to the transmission and distribution of gas. The terms of reference of the existing GSC will be amended to reflect this proposed change.

The **Gas Safety Promotion and Public Awareness Group** will comprise representatives of BGN Transmission, BGN Distribution, Shipping and Supply, the Gas Safety Supervisory Body, the NSAI, other appropriate stakeholders and the Commission. The purpose of this group is to develop proposals for the focusing of coordinated customer safety promotion and awareness strategies. Customer safety promotion and awareness advertising will be undertaken at two levels:

- Firstly, at the industry level whereby coordinated TV, radio and press adverts for gas installation and use safety will be targeted both at specific customer groups and the public generally; and

- Secondly, at the undertaking level whereby gas transporters and shippers and suppliers will undertake safety promotion and awareness activities that are specific to their respective undertakings.
The safety reporting outputs of the transmission, distribution, shipping and supply undertakings and the Gas Safety Supervisory Body will inform the Gas Safety Promotion and Public Awareness Governance Group on the strategy for raising gas safety awareness levels. Terms of reference for the functioning of this group will be developed by the Commission in consultation with the proposed group members.

It is proposed that the Commission will also be further supported by the establishment of one further group which shall operate at a strategic level:

The **Gas Safety Advisory Body (GSAB)** who will comprise representatives of the NSAI, the Department, other international safety regulatory agencies, the CER and other expert bodies as deemed necessary by the Commission. The role of this body is to advise the Commission on strategic gas safety issues that have the potential to impact the Irish gas industry. Examples of the activities that this group will undertake include:

- Coordination of the development of safety standards with the NSAI/GTSC;
- Development of Gas Safety Policy;
- Advice on gas-safety related R&D;
- EU gas safety-related requirements etc.

In contrast to the Gas Safety Committee, which will address ‘operational’ gas safety issues, the role of the Gas Safety Advisory Body is more strategic in nature and has an outward looking focus on the wider, international gas industry. Terms of reference for the functioning of the Gas Safety Advisory Body will be developed by the Commission. Given the nature of the body, it is expected that this body would convene on an annual basis.
8. Implementation of Natural Gas Safety Regulatory Framework

This consultation document on the proposed vision for the natural gas safety regulatory framework is the Commission’s first step in implementing its new safety responsibilities. However, the successful implementation of the framework will require a considerable amount of involvement, input and work on the part of natural gas undertakings and wider stakeholders. In order to assist the industry and wider stakeholders to estimate the likely timescale and requirements that will be placed upon them, a proposed high level implementation programme for the natural gas safety regulatory framework is shown below:

<table>
<thead>
<tr>
<th>Implementation Milestone</th>
<th>Completed By:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Review consultation responses</td>
<td>September 2007</td>
</tr>
<tr>
<td>Publish Natural Gas Safety Regulatory Framework Decision Document</td>
<td>October 2007</td>
</tr>
<tr>
<td>Modify undertakings licences</td>
<td>early Q1-2008</td>
</tr>
<tr>
<td>Agree and establish safety KPIs and reporting frameworks</td>
<td>early Q1-2008</td>
</tr>
<tr>
<td>Undertakings submit completed safety case(s)</td>
<td>end Q1-2008</td>
</tr>
<tr>
<td>Complete safety case assessment process for transmission, distribution and supply &amp; shipper undertakings</td>
<td>early Q2-2008</td>
</tr>
<tr>
<td>Governance arrangements implemented</td>
<td>end Q2-2008</td>
</tr>
<tr>
<td>Annual Report to Minister</td>
<td>end Q4-2008</td>
</tr>
</tbody>
</table>

The Commission’s view is that undertakings will commence the development of their safety cases following the publication of the final document in October 2007 with the aim of submitting the respective safety cases by the end of Q1-2008 for assessment by the Commission. During Q1-2008, the Commission will agree the KPIs with each of the transmission, distribution and supply and shipper undertakings and these KPIs will form the basis of the Safety Reporting Framework. Due to the unique (within Ireland) nature of the Kinsale gas storage facility, which is operated as an offshore E&P installation, the implementation timeline for the safety regulation of this facility is currently under consideration by the Commission.

This timetable allows for the establishment and implementation of the gas safety framework by the end of Q2-2008 and a six-month period of operation prior to the first Annual Report to the Minister at the end of Q4-2008.
In anticipation of the Commission’s natural gas safety responsibilities being extended to cover LPG under Section 14 of the Act, the Commission intend to undertake an implementation study report into the most appropriate approach for discharging any new responsibilities in this area. It is currently estimated that this work will commence at the end of Q4-2007.

Finally the Commission implementation timetable relating to the designation of a Gas Safety Supervisory Body and the subsequent regulation of gas installers with respect to safety will be outlined in the separate consultation paper on that issue which shall be published in August 2007.
9. **Consultation Next Steps**

The Commission now invites comment on the high level vision as set out in this paper. The specific aspects of its proposals on which the Commission particularly invites comments are:

a) The appropriateness of the overall, non-prescriptive approach to regulating gas safety based on licence conditions with the minimum level of regulatory intervention possible subject to achieving the desired safety outcomes;

b) The adoption of a Safety Case regime that is risk and outcomes based and places responsibility for managing those risks on the undertakings that create them and to a level that is deemed by the Commission to be as low as reasonably practicable;

c) The role of the Gas Safety Promotion and Public Awareness Group;

d) The proposed structure of the Gas Safety Reporting Regime;

e) The proposed Incident Reporting and Investigation Regime;

f) The proposed Audits and Inspections Regime;


g) The structure of the proposed Governance Arrangements;

h) The proposed Implementation Programme;

i) The overall comprehensiveness of the Commission’s proposals and any areas which need to be addressed with respect to gas safety and are not described in the Commission’s proposals.

The Commission is committed to full consultation throughout the process of finalising the new natural gas safety regulatory framework. The implementation of the key aspects of the finalised framework will be subject to consultation with industry and relevant bodies.

As stated earlier, the Commission’s proposed approach for the regulation of gas installers with respect to safety within the natural gas safety framework and the role of the Gas Safety Supervisory Body will be subject to a separate consultation paper which will be published in August 2007.
Appendix I - Gas Safety Regulation in Other Jurisdictions

The Commission has undertaken a review of the safety regulatory regimes in other jurisdictions internationally in order to ascertain best practice in terms of the approach to the safety regulation of gas undertakings within Ireland. The UK and Victorian (Australia) gas safety regulatory regimes were reviewed in some detail as the gas markets in these countries share certain common features with the evolving Irish gas market.

Both the UK and Australian gas safety regimes have adopted a safety case approach to the regulation of gas safety. The safety case requirements in both jurisdictions are governed by Regulations – the Gas Safety (Management) Regulations 1996 in the UK and the Gas Safety (Safety Case) Regulations 1999 in Victoria. The UK approach to the safety case information requirements under GS(M)R is relatively prescriptive compared to the Victorian regime, which uses a risk and outcomes-based approach to the management of gas safety. The Victorian regime however, uses a more detailed, prescriptive approach to the regulation of gas safety with respect to gas installers and the installation and maintenance of gas fittings and appliances than the UK regime. For illustration, the relevant UK and Victorian S.I.’s with respect to gas safety are shown below:

<table>
<thead>
<tr>
<th>UK Gas Safety Legislation</th>
<th>Victorian Gas Safety Legislation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gas Safety (Management)</td>
<td>Gas Safety (Safety Case)</td>
</tr>
<tr>
<td>Regulations 1996</td>
<td>Regulations 1997</td>
</tr>
<tr>
<td>Gas Safety (Installation and Use) Regulations 1998</td>
<td>Gas Safety (Gas Quality)</td>
</tr>
<tr>
<td>Control of Major Accident Hazard Regulations 1999</td>
<td>Regulations 1999</td>
</tr>
<tr>
<td>Pressure System Safety Regulations 2002</td>
<td>Gas Safety (Gas Installations) Regulations 1999</td>
</tr>
<tr>
<td>Pipelines Safety Regulations 2003</td>
<td></td>
</tr>
</tbody>
</table>

Given the similar market characteristics of the Victorian, UK and Irish gas markets and existing regulatory structures within each jurisdiction, the Commission has taken the view that a safety case regime is the most appropriate approach to the safety regulation of gas undertakings in Ireland. Additionally, the Commission is of the view that the Victorian safety case approach – i.e. non-prescriptive, risk and outcomes-based for upstream activities and more detailed and prescriptive for end use customers gas installations and appliances – is the preferred approach for the safety regulation of the Irish gas market.
The key difference between the proposed gas safety regime for Ireland and the existing gas safety regimes for the UK and Victoria is that the Commission is not proposing to develop secondary legislation in the form of Regulations. Instead the Commission intends to use both its existing licensing powers and newly-conferred powers under the Act to undertake the safety regulation of the gas undertakings, primarily in the form of changes to the existing licence conditions that will require the preparation and submission of a safety case. The rationale for this approach based on licence conditions is: (i) the relatively small size and evolving nature of the Irish gas market; and (ii) the relative inflexibility of a regulation-based approach. The Commission is of the view that as the current Irish gas market evolves further and new entrant participants emerge, any necessary changes to the gas safety regulatory framework and the safety case requirements contained therein, can be most easily and readily implemented through changes to licence conditions and not through secondary legislation.
### Appendix II - Suggested Gas Safety Key Performance Indicators

<table>
<thead>
<tr>
<th>No.</th>
<th>Key Objective</th>
<th>Gas Safety Performance Indicator (SPI)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Minimising the Risk of Loss of Containment</td>
<td>1.1. No. of public reported escapes:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>a) external; and</td>
</tr>
<tr>
<td></td>
<td></td>
<td>b) internal</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.2. No. of 3rd party damages to:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>a) transmission pipelines</td>
</tr>
<tr>
<td></td>
<td></td>
<td>b) distribution mains; and</td>
</tr>
<tr>
<td></td>
<td></td>
<td>c) distribution services</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.3. No. of cast iron mains fractures</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.4. No. of joint leaks</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.5. No. of mains leak repairs/km</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.6. No. of outstanding leaks</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.7. Length of network leakage surveyed (kms)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.8. Nos. of survey leaks/km</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.9. No. of gas in building events</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.10. No. of evacuations undertaken</td>
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<tr>
<td></td>
<td></td>
<td>1.11. Length of accelerated mains renewal achieved (kms)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.12. No. of actionable transmission pipeline corrosion defects detected</td>
</tr>
<tr>
<td>2</td>
<td>Maintaining Safe System Operating Pressures</td>
<td>2.1 No. of verified poor pressure complaints (transmission &amp; distribution)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2.2 No. of over-pressure events (transmission &amp; distribution)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2.3 No. of unplanned gas outages affecting:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>a) &gt; 5 customers</td>
</tr>
<tr>
<td></td>
<td></td>
<td>b) &gt; 20 customers</td>
</tr>
<tr>
<td></td>
<td></td>
<td>c) &gt; 100 customers</td>
</tr>
<tr>
<td>3</td>
<td>Minimising the Risk of Injecting Gas on Non-Conforming Quality</td>
<td>3.1 No. of gas odorant checks undertaken</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3.2 No. of non-compliant gas odorant samples found</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3.3 No. and type of gas quality ‘excursions’ detected</td>
</tr>
<tr>
<td>4</td>
<td>Providing an Efficient and Coordinated Response to Gas Emergency Reports and Incidents</td>
<td>4.1 % of uncontrolled PRE’s attended within 1 hour</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4.2 % of controlled PRE’s attended within [4] hours</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4.3 No. of transmission system related gas supply emergencies attended</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4.4 No. of distribution system related gas supply emergencies attended</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4.5 No. of gas quality related gas supply emergencies</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4.6 No. of emergency exercises undertaken</td>
</tr>
</tbody>
</table>
| 5 | Minimising the Risks Associated with the Utilisation of Gas | 5.1 No. of residential completion certificates issued  
5.2 No. of residential installations inspected  
5.3 Average number of defects per residential installation inspected  
5.4 No. of non-residential completion certificates issued  
5.5 No. of non-residential installations inspected  
5.6 Average number of defects per non-residential installation inspected  
5.7 No. of metering tampering events discovered  
5.8 No. of internal gas related incidents attended:  
  a) fires  
  b) explosions  
  c) CO related |
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>Promoting Public Awareness of Gas Safety</td>
<td>To be discussed with individual undertakings</td>
</tr>
</tbody>
</table>

Notes:

1. Although statistical reporting is required, the published data must be supported by a commentary that includes:

   (i) an analysis of any gas safety related trends that emerge from the data;
   (ii) the causes of any ‘significant or unusual’ safety-related events; and
   (iii) the undertakings proposed approach to reducing the likelihood of similar gas safety related events recurring.
Appendix III - Approval or Acceptance of Safety Cases

Safety cases that are submitted to the Commission by undertakings will undergo a process of assessment in order to determine if the demonstrations within the safety case are adequate to reduce safety risks to a level that is ALARP. Should the safety case demonstrations satisfy the Commission’s assessment process, the Commission will either: (i) approve; or (ii) accept the undertaking's safety case. Whether a safety case is either ‘approved’ or ‘accepted’ is dependant on the nature of the activities that are described in the safety case.

For example, hazardous gas installations such as LNG terminals, gas storage sites and offshore Extraction and Production (E&P) installations are normally subject to an approval regime, which is used to agree or consent to an activity or to approve a procedure which needs to be justified by safety documentation, such as a safety case. Approvals are very specific and are typically used for activities that are not subject to frequent change – i.e. the facility and the operations undertaken within it are relatively ‘static’ in nature. Once the approval is issued, the procedure or activity must be carried out in compliance with that approval. If changes in the activity occur, the Commission must be informed, the material change to the safety case submitted and subsequently assessed by the Commission. If appropriate, the approval will be renewed. In brief, there is a high degree of safety regulatory control via the approvals system and, provided the safety case contents satisfies the Commission’s assessment process, the Commission will ‘approve’ the procedure or activity.

On the other hand, transmission, distribution and supply and shipper undertakings are more dynamic in nature than major hazard installations as described above and an alternative approach to approval is for the Commission to ‘accept’ the safety case provided that it is satisfied with the adequacy of the arrangements for managing risks to a level that is deemed to be ALARP. The acceptance approach offers more flexibility and is less prescriptive than the approvals approach and is more likely to lead to arrangements for controlling risk that are tailored for the particular circumstances. This is a more relevant approach for undertakings that are engaged in a wide range of diverse activities and subject to frequent changes in the method of working. It encourages continuous improvement through keeping health and safety documentation up-to-date, reviewing, revising and resubmitting it as necessary, supported by regulatory inspections.

With the above in mind, the Commission proposes to adopt a flexible, non-prescriptive approach to the permissioning of safety cases for gas transmission, distribution and supply & shipper undertakings based on ‘acceptance’ of the submitted safety case. However, for major accident
hazard installations such as LNG terminals and gas storage sites, the Commission proposes to adopt a more prescriptive approval approach.

It is important to note that approval or acceptance of safety cases is not intended to provide a guarantee of safety in the operation of the duty holder's arrangements. Responsibility for safety can only lie with the duty holder such that safety regulatory approval or acceptance ("permission") is an acceptance of the duty holder's approach to identifying and meeting safety needs, as demonstrated through the safety case. It is not acceptance that the duty holder's arrangements are safe.