

**Market Process for Supplier Data Requests**

**1. Introduction**

**1.1 Scope**

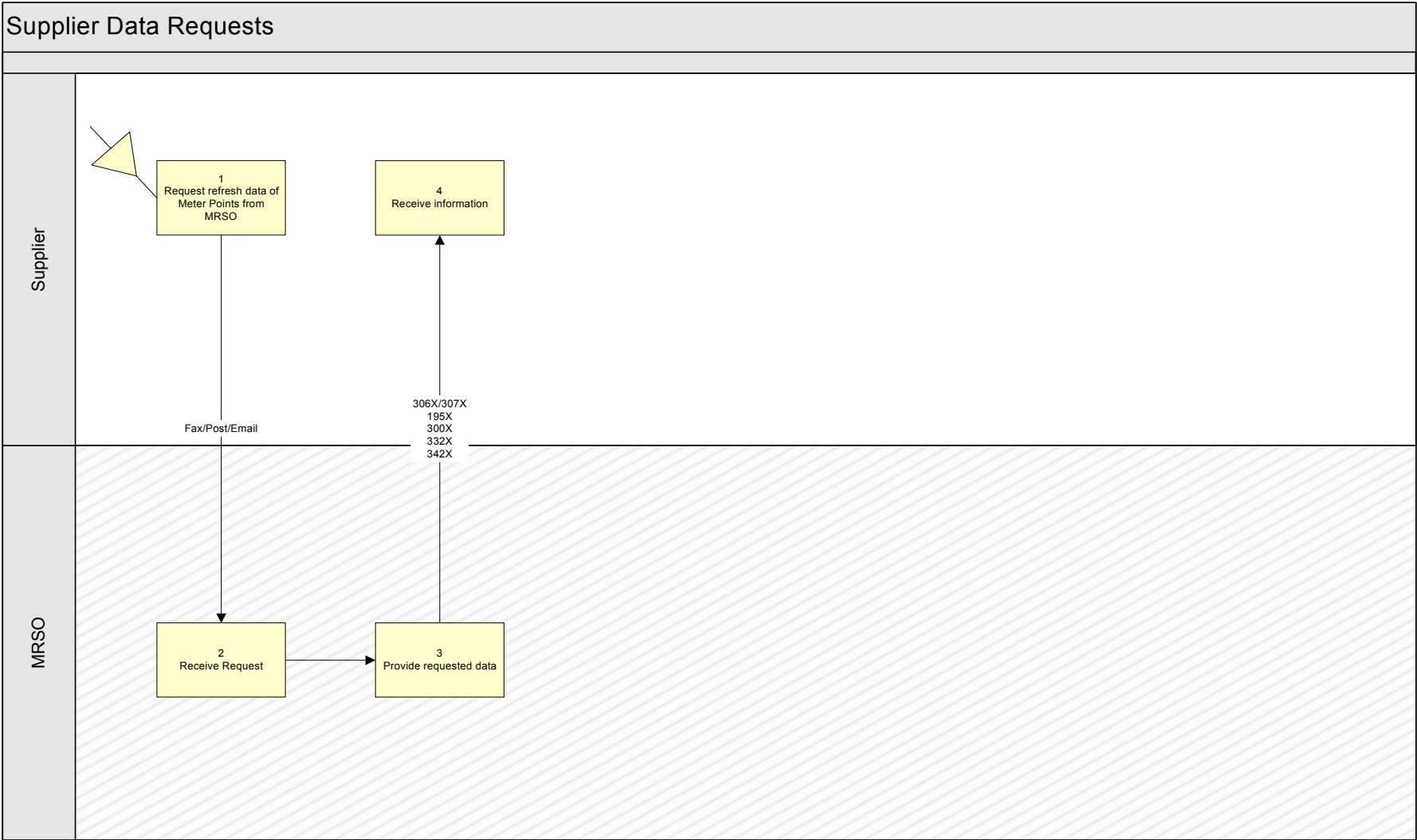
This Procedure describes the process for Data Requests made by a Supplier.

**1.2 History of Changes**

This Procedure includes the following changes

<b>Source of Change</b>	<b>Description of Change</b>
MIG 05/10/03	Standardisation on use of QH/NQH Terminology
	<b>No change applied since Version 4.0 DRAFT</b>

## 2. Process Map



## 2.1 Process Description

Step	Role	Action	Interface
Step 1	<b>Supplier</b>	<p>A Supplier must send requests for refresh data to MRSO. The request should include:</p> <ul style="list-style-type: none"> <li>• A list of MPRN for which data is requested, or a statement that data for all MPRN is required</li> <li>• The type of data that is required which may be one or more of the following:               <ul style="list-style-type: none"> <li>• Meter Point Status</li> <li>• Meter Point Registration Details</li> <li>• NQH Meter Readings</li> <li>• Meter Technical Details</li> <li>• QH Meter Readings</li> </ul> </li> <li>• The dates between which the data is required, or a statement that only the current data – or last reading, is required.</li> </ul> <p>The Supplier will be liable to the agreed charge for sending refresh data.</p>	Fax Post E-Mail
Step 2,3	<b>MRSO</b>	<p>MRSO will send a refresh of the requested data to the requesting Supplier for the requested Meter Points using the defined data refresh messages:</p> <ul style="list-style-type: none"> <li>• Meter Point Status</li> <li>• Meter Point Registration Details</li> <li>• NQH Meter Readings</li> <li>• Meter Technical Details</li> <li>• QH Meter Readings</li> </ul> <p>MRSO will not provide data in respect of any dates on which the Supplier was not registered to the Meter Point.</p>	306X /307X to Supplier 195X to Supplier 300X to Supplier 332X to Supplier 342X to Supplier