

Market Process for Re-energisation

1. Introduction

1.1 Scope

This process describes the procedure for re-energisation of a meter point. This will usually be requested by the registered supplier, however, in exceptional circumstances it may be initiated by DSO.

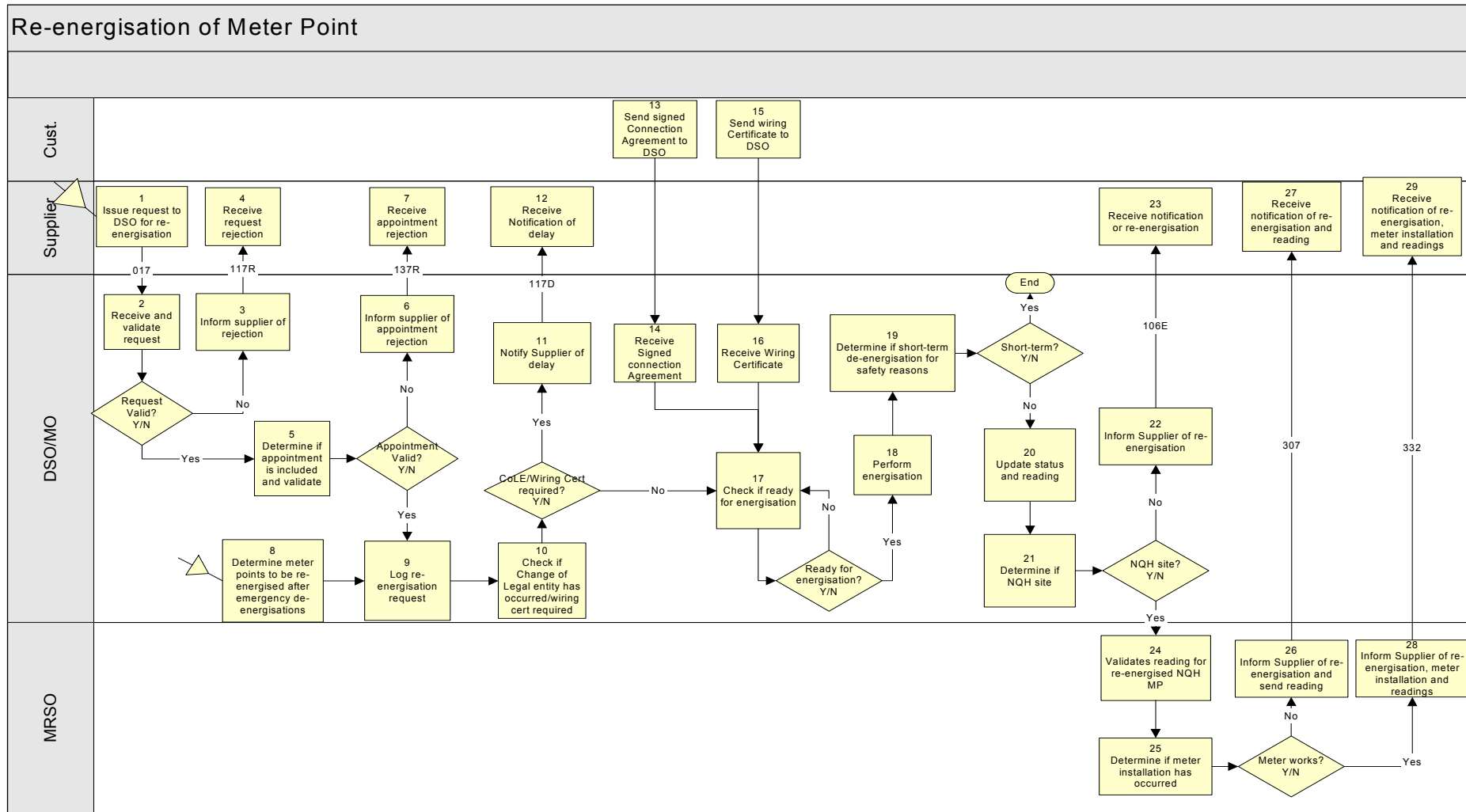
1.2 History of Changes

This Procedure includes the following changes

Source of change	Change
513	Changes surrounding Connection agreements in the case of Change of Legal Entity
518	Changes to DSO requirements for re-energisation – explicit signalling of CoLE on 017 flow
93	Flow 106E has been renamed to 307 for NQH sites only and will be sent by MRSO. For QH metered and unmetered sites 106E will be sent by DSO.
102	New flow, 117D, introduced to inform Suppliers of a delay in re-energisation due to a need for a wiring cert or Connection Agreement
	<i>Further Changes since version 3.1</i>
Design	Handling of cancelled Re-energisation requests
MIG September 17 th	Standardised on use of QH/NQH terminology
	<i>Updates arising from Supplier clarifications</i>
Proposed Modification 1	Text on MPD updated to QH
Proposed	Suppliers will not be informed of re-energisation and de-energisation occurring on the same day when these are

Modification 2	DSO initiated only.
Proposed Modification 3	Update text around step 19 to include TSO initiated de-energisations.
Written Supplier Clarification 1	Step 24 re-worded to reflect MPD 11
	Change arising following version 4.0 DRAFT
Design	Inclusion of 137R flow. This flow is sent by DSO to Suppliers when a Meter Works request is valid but the included appointment is not.

2. Process Map



Step	Role	Action	Interface
Step 8		DSO may initiate the re-energisation process without a supplier request – this can only be done by DSO where a temporary de-energisation was effected for safety reasons.	
Step 10		DSO will determine whether a wiring certificate is required before the site can be energised. This may be the case when: <ul style="list-style-type: none"> The site has been de-energised for more than 6 months There have been safety issues at the meter point. DSO will analyse the request to determine if a change of legal entity has occurred if this is the case then: <ul style="list-style-type: none"> A signed Connection Agreement must be returned for customers with an MIC greater than or equal to 100 kVA The site will be re-energised at the MIC previously in existence at that site. If the new customer wishes to progress a change in MIC this must be done separately with DSO 	
Step 11		Where the request will be delayed due to the need for a wiring certificate or signed Connection Agreement the Supplier will be notified of this.	117D to Supplier
Step 17, 18		Once the following criteria have been met DSO arranges for the re-energisation of the meter point in line with the applicable Code of Practice and general conditions of connection: <ul style="list-style-type: none"> Where required a wiring certificate has been received Where required a connection agreement has been signed and returned 	
Step 20, 21, 24		On completion of the work, the DSO advises MRSO of the new energisation status and, for NQH meters, will pass meter readings to the MRSO.	
Step 22		In the case of NQH customers, if de-energisation and re-energisation have been initiated by DSO/TSO and have occurred on the same day then MRSO and the Supplier will not be informed e.g. in the case of de-energisations for safety reasons. For QH Metered and Unmetered sites, DSO will inform the supplier of the re-energisation of the meter point	
			106E to Supplier
Step 26, 27	MRSO	MRSO will validate the NQH meter readings and will inform the Supplier of the validated readings and change of energisation status	307 to Supplier

Step	Role	Action	Interface
Step 28, 29		<p><u>Meter installation</u> Flow 307 is not used where an energisation is concurrent with meter installation. In this instance flow 332 is used.</p>	332 to Supplier

3. Supplementary Information

3.1 Cancellation of Re-energisation Request

The Supplier may contact DSO to request the cancellation of a re-energisation request by sending a flow 017 to Networks with a request status set to 'Withdrawn'. DSO will cancel the re-energisation where the work has not already been scheduled.

Otherwise DSO will endeavour to cancel the re-energisation – however if it cannot be cancelled and the re-energisation is carried out then the charge will be applied in the normal way.